



June 8, 2023

RE: US Auto Sales Closure

Dear Consumer,

As you may be aware, the above-mentioned business/es have ceased operation. Accordingly, we understand this has left many consumers with questions about their purchased vehicles. The Motor Vehicle Commission would like to share the most recent information available.

We learned of US Auto Sales closure through various news reports though we have had no direct communication with any of the dealerships located in Tennessee. As of today's date, those US Auto Sales Dealerships are closed. These include locations in Memphis, Madison, Knoxville, Johnson City and Chattanooga. We are working in conjunction with the Consumer Affairs Division at the Attorney General's office to obtain any information that may be forthcoming regarding a bankruptcy filing by the Georgia based company.

In the interim we would like to share what little information we have concerning the closure that may affect our consumers. For those consumers attempting to make payments, we have learned that Westlake Portfolio Management will be servicing all of US Auto Sales accounts. Please visit <https://myaccount.wpmservicing.com/usAutoWelcome/> to create an account and begin making your payments through this portal.

For general questions you may contact WPM at: 877-854-1898 or wpmcustomercare@wpmservicing.com. For credit inquiries, associated with WPM reporting: creditbureaus@wpmservicing.com and you may visit WPM's website at <https://www.wpmservicing.com>

If you are a consumer and in possession of a temporary tag which is about to expire, please contact your local county clerk and have ready your bill of sale showing your purchase from US Auto Sales or a complaint you have filed with the Motor Vehicle Commission. You will need this documentation to apply for an additional 30-day temporary operating permit (TOP) through the county clerk. The application for the TOP can be found at www.tn.gov/content/dam/tn/revenue/documents/forms/titlereg/fl314401Fill-in.pdf

Additional questions regarding titling and registration should be addressed with your county clerk or the Dept of Revenue Titling and Registration division at **615-741-3101** or you may visit their website at <https://revenue.support.tn.gov> .

Because this matter has affected several states and multiple dealerships, we still urge caution of scammers who may try to take advantage of this situation.

Also, if you have not already done so, you may file a formal complaint with the Tennessee Motor Vehicle Commission by visiting www.core.tn.gov.

Should you have questions, please do not hesitate to contact our office at 615-741-2711.

Finally, affected consumers should also consult a private attorney to determine their rights as a consumer and whether further legal action is necessary regarding their specific complaint.

Denise Lawrence, Executive Director
Tennessee Motor Vehicle Commission