



# MEDIA RELEASE

STATE OF TENNESSEE  
DEPARTMENT OF COMMERCE AND INSURANCE

FOR IMMEDIATE RELEASE

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## REGULATORY BOARDS DISCIPLINARY ACTION REPORT September 2010

### **Alarm Systems Contractors Board**

Respondent: ADT Security Services/ Gray, TN C-173  
ADT Security Services/ Nashville, TN C- 255  
ADT Security Services/ Aurora, CO C- 511  
Violation: TCA 62-32-307(d) Failure to register alarm employees within thirty (30) days.  
Action: \$12,400 Civil Penalty.

Respondent: Deffender Security Company/DBA Protect Your Home/Indianapolis.  
C- 1520  
Deffender Security Company/DBA Protect Your Home/Nashville  
C# 1164  
Christopher John Zocco QA- 613.  
Violation: TCA 62-32-307(d) Failure to register alarm employees within thirty (30) days.  
TCA 62-32-316(d) Failure to display certification number on advertising.  
TCA 62-32-316(f) Failure to hold certification for branch office.  
TCA 62-32-304 (a) & (h) offering to engaging in alarm classification not held by company or designated qualifying agent.  
Action: \$6,000 Civil Penalty.

### **Board of Accountancy**

Respondent: William David Buckner, Knoxville, TN  
Violation: Prohibited Activities Continued to Operate  
Firm on Expired License  
Action: \$1000.00 Civil Penalty Reinstatement of Firm License

Respondent: A. Ronald Koplan, Chattanooga, TN  
Violation: Discreditable Acts, Continued to Operate Firm on Expired License  
Action: \$2500.00 Civil Penalty, Reinstatement of Firm License and 2 Hours Additional CPE TN Specific Ethics

### **Board of Examiners for Land Surveyors**

Respondent: Devon R Acheson, Linden TN  
Violation: Violation of administrative rule 0820-4-.04  
Action: \$1000.00 civil penalty and 8 hours of CE courses on the subject of ethics.

### **Board of Funeral Directors and Embalmers**

Respondent: Cole & Garrett Funeral Home and Cremation Services, Hendersonville, TN  
Violation: Misleading advertising - the price listed in the selection room for an outer burial container was incorrect  
Action: \$1,000 Civil Penalty plus \$2,770 in Administrative Costs

Respondent: Cole & Garrett Funeral Home and Cremation Services, White House, TN  
Violation: The current establishment license and the licenses of all funeral directors and embalmers and a copy of the current license and latest inspection report of the crematory that the funeral home uses were not available for inspection  
Action: \$750 Civil Penalty plus \$700 Administrative Costs

Respondent: Alexa Suzanne Forkum, Hermitage, TN  
Violation: Convictions of a felony or crime involving moral turpitude – convictions for the offenses of aggravated robbery and attempted robbery  
Action: Refused to renew applications for funeral director and embalmer licenses and assessed \$565.00 for hearing costs

Respondent: Littlebrook Cremation Company, Inc., Maryville, TN  
Violation: Failure to maintain a system for accurately identifying cremated human remains with respect to three separate persons and permitting an unlicensed person to engage in activity requiring a funeral director license  
Action: \$4000 Civil Penalty

Respondent: Love-Cantrell Funeral Home, Inc., Smithville, TN  
Violation: Funeral establishment conducted many funerals during a time that the manager's funeral director license was expired.  
Action: \$1400 Civil Penalty

Respondent: Mount Olivet Funeral Home & Cemetery, Nashville, TN  
Violation: A copy of the current license and latest inspection report of the crematory that the funeral home uses were not available for inspection and failure to affix a permanent identification device to a casketed deceased human remains  
Action: \$1000 Civil Penalty plus \$610 Administrative Costs

Respondent: Peebles Fayette County Funeral Home, Inc., Somerville, TN  
Violation: Re-using a rental casket without installing a new interior or interior insert prior to each usage of such casket shell  
Action: \$1000 Civil Penalty

Respondent: Woodall-Anderson & Dugger Funeral Home & Cremation Services, Johnson City, TN  
Violation: The licenses of a funeral director and embalmer and a copy of the current license and latest inspection report of the crematory that the funeral home uses were not available for inspection, the price range on the General Price List for cremations was not accurate and the reason for embalming was not listed where required on a Statement of Funeral Goods and Services Selected  
Action: \$250 Civil Penalty

### **Board for Licensing Contractors**

Respondent: Acclaim Electric, Gatlinburg, TN 37738  
Violation: Dishonest Dealing  
Action: \$1,500 Civil Penalty

Respondent: American Shingle  
Violation: Failed to perform contracts/Manipulated assets or accounts/  
Fraud or bad faith  
Action: Suspension

Respondent: Barrett Construction & Renovation, LLC, Manchester, TN  
Violation: Unlicensed Activity  
Action: \$700 Civil Penalty

Respondent: Donald Clark, Erin, TN  
Violation: Unlicensed Activity  
Action: \$250 Civil Penalty

Respondent: Curatola Construction, LLC, Manchester, TN  
Violation: Unlicensed Activity  
Action: \$2,000 Civil Penalty

Respondent: Chris Gillard, Niota, TN  
Violation: Unlicensed Activity  
Action: \$1,000 Civil Penalty

Respondent: McKinzie Mechanical Heating & Air Conditioning, Goodlettsville, TN  
Violation: Unlicensed Activity  
Action: \$1,000 Civil Penalty

Respondent: National Fire Protection, LLC, Rockville, ND  
Violation: Unlicensed Activity  
Action: \$5,000 Civil Penalty

Respondent: JT Scott Development, McMinnville, TN  
Violation: Unlicensed Activity  
Action: \$100 Civil Penalty

Respondent: Randall H. Witwer, Goodlettsville, TN  
Violation: Unlicensed Activity; False Information; Failure to Supplement;  
Dishonest Dealing;  
Action: \$35,000 Civil Penalty; Revocation

### **Home Inspector Licensing Program**

Respondent: Henry F Brown, Gallatin, TN  
Violation: Failure to continuously maintain the General Liability Insurance.  
Action: \$125.00 civil penalty

Respondent: Dana A Morton, Lebanon, TN  
Violation: Failure to submit current Errors and Omissions Insurance.  
Action: Voluntary Surrendered.

Respondent: Greg Stewart, Greenville, TN  
Violation: Failure to submit current General Liability Insurance and Errors and Omissions Insurance.  
Action: Revoked license.

Respondent: Mark L Steffan, Hendersonville, TN  
Violation: Failure to continuously maintain the General Liability Insurance and Errors and Omissions Insurance.  
Action: \$200.00 civil penalty.

### **Motor Vehicle Commission**

Respondent: Arash Gholizadeh dba Car Concepts, Madison, TN  
Violation: Unlicensed Activity/Fraud  
Action: \$2500 Civil Penalty

Respondent: Grayson BMW, Knoxville, TN  
Violation: Advertising Violation  
Action: \$1000 Civil Penalty

Respondent: Lakeview Cycles, Smyrna, TN  
Violation: Negligent Misrepresentation  
Action: \$2000 Civil Penalty

Respondent: Thurman's Used Cars, Celina, TN  
Violation: Temporary Tag Log Violation  
Action: \$1000 Civil Penalty

Respondent: I-24 Used Cars, Tracy City, TN  
Violation: Temporary Tag Log Violation  
Action: \$500 Civil Penalty

Respondent: Speedway Motors, Inc., Murfreesboro, TN  
Violation: Temporary Tag Log Violation  
Action: \$4000 Civil Penalty

### **Private Protective Security Services**

Respondent : Dartanion Young Guard Reg. #602995  
Violation: TCA 62-35-120(b) Failure of notify of arrest within thirty (30) days.  
Action: \$250 Civil Penalty.

Respondent : Cardwell Robert Guard Reg. #380668  
Violation: TCA 62-35-120(b) Failure of notify of arrest within thirty (30) days.  
Action: \$250 Civil Penalty.

Respondent : Robert Lee Graham Guard Reg. #600140  
Violation: TCA 62-35-104(b) Act as contract Security Company without a license.  
Action: \$250 Civil Penalty.

Respondent : CDA Security Services C- 91  
Violation: TCA 62-35-134 Employing unregistered guards.  
Action: \$1,250 Civil Penalty.

Respondent: Terry Lynn Pennix  
Violation: TCA 62-35-120(b) Failure of notify of arrest within thirty (30) days.  
TCA 62-35-130(a) (4).  
Action: Revoked.

## **Real Estate Appraisers**

Respondent: Betty A Sloan, Germantown, TN  
Violation: Violated USPAP in 3 residential appraisal reports.  
Action: \$2500.00 civil penalty, 75 hours of corrective education, 1 year of probation and must to submit the entire work log for review every 6 months during the probation period.

Respondent: David B Hayes, Antioch, TN  
Violation: Violated USPAP in 3 residential appraisal reports.  
Action: \$1500.00 civil penalty and 45 hours of corrective education.

Respondent: Michael T Fuller, Rockwood, TN  
Violation: Violated USPAP in the appraisal of lake front property.  
Action: \$1000.00 civil penalty, 45 hours of corrective education and the investigation and hearing costs

## **Tennessee Real Estate Commission:**

Respondent: Advantage Realty & Auction, Dickson, TN  
Violation: Escrow account violation  
Action: \$250 Civil Penalty

Respondent: Jae L. Anderson, Brentwood, TN  
Violation: Failure to maintain E&O insurance  
Action: \$200 Civil Penalty

Respondent: John E. Angel, Linville, NC  
Violation: Failure to maintain E&O insurance  
Action: \$200 Civil Penalty

Respondent: Alison A. Arender, Gatlinburg, TN  
Violation: Failure to maintain E&O insurance  
Action: \$100 Civil Penalty

Respondent: Paul L. Armstrong, Spring Hill, TN  
Violation: Failure to maintain E&O insurance  
Action: \$200 Civil Penalty

Respondent: Tondra Smith Arrendale, Franklin, TN  
Violation: Failure to maintain E&O insurance  
Action: \$200 Civil Penalty

Respondent: Wanda G. Barker, Brentwood, TN  
Violation: Failure to maintain E&O insurance  
Action: \$200 Civil Penalty

Respondent: Amy Batson, Memphis, TN  
Violation: Failure to maintain E&O insurance  
Action: \$300 Civil Penalty

Respondent: Valencia B. Batson, Brentwood, TN  
Violation: Failure to complete required education in a timely manner  
Action: \$600 Civil Penalty

Respondent: Kathy G. Bitzer, Franklin, TN  
Violation: Failure to maintain E&O insurance  
Action: \$100 Civil Penalty

Respondent: Deborah K. Blunt, Knoxville, TN  
Violation: Failure to maintain E&O insurance  
Action: \$100 Civil Penalty

Respondent: James Bradley, Memphis, TN  
Violation: Failure to maintain E&O insurance  
Action: \$200 Civil Penalty

Respondent: Jamie Ann Caldwell, Fairview, TN  
Violation: Failure to maintain E&O insurance  
Action: \$100 Civil Penalty

Respondent: Bobby Bryson Cayson, Germantown, TN  
Violation: Failure to maintain E&O insurance  
Action: \$400 Civil Penalty

Respondent: Sharan B. Chapin, Chattanooga, TN  
Violation: Failure to maintain E&O insurance  
Action: \$300 Civil Penalty

Respondent: Timothy "Tim" B. Chapman, Brentwood, TN  
Violation: Failure to maintain E&O insurance  
Action: \$200 Civil Penalty

Respondent: Wesley B. Cincore, Memphis, TN  
Violation: Failure to maintain E&O insurance  
Action: \$200 Civil Penalty

Respondent: Ashley N. Clark, Arlington, TN  
Violation: Failure to maintain E&O insurance  
Action: \$200 Civil Penalty

Respondent: Richard A. Clayton, Atlanta, GA  
Violation: Failure to maintain E&O insurance  
Action: \$300 Civil Penalty

Respondent: Victor Cole, Cordova, TN  
Violation: Failure to maintain E&O insurance  
Action: Surrendered License

Respondent: Duke E. Coleman, Memphis, TN  
Violation: Failure to maintain E&O insurance  
Action: \$200 Civil Penalty

Respondent: Sonya "Kay" Cooper, Spencer, TN  
Violation: Failure to maintain E&O insurance  
Action: \$100 Civil Penalty

Respondent: Glenn E. Cruz, Knoxville, TN  
Violation: Failure to maintain E&O insurance  
Action: \$200 Civil Penalty

Respondent: Courtney S. Daniel, Nashville, TN  
Violation: Failure to maintain E&O insurance  
Action: \$200 Civil Penalty

Respondent: Barbara "Tina" B. Downing, Millington, TN  
Violation: Failure to maintain E&O insurance  
Action: \$200 Civil Penalty

Respondent: Kirk E. Eley, Knoxville, TN  
Violation: Failure to maintain E&O insurance  
Action: \$400 Civil Penalty

Respondent: Vickie L. Erranton, Dickson, TN  
Violation: Failure to maintain E&O insurance  
Action: \$100 Civil Penalty

Respondent: Tabitha E. Estep, Jonesborough, TN  
Violation: Failure to notify TREC of criminal conviction  
Action: Revoked

Respondent: Melissa Eubanks, Brentwood, TN  
Violation: Failure to maintain E&O insurance  
Action: \$50 Civil Penalty

Respondent: Keri L. Fleming, Fairview, TN  
Violation: Failure to maintain E&O insurance  
Action: \$200 Civil Penalty

Respondent: Lisa R. Fletcher, Hendersonville, TN  
Violation: Failure to maintain E&O insurance  
Action: \$100 Civil Penalty



Respondent: Thurman Garrett, Memphis, TN  
Violation: Failure to maintain E&O insurance  
Action: \$300 Civil Penalty

Respondent: Jason M. Greene, Brentwood, TN  
Violation: Failure to maintain E&O insurance  
Action: \$100 Civil Penalty

Respondent: Griffey & Associates, Inc., Clarksville, TN  
Violation: Escrow account violation  
Action: \$250 Civil Penalty

Respondent: Gerald "Dusty" L. Hardy, Jackson, TN  
Violation: Failure to maintain E&O insurance  
Action: Surrendered License

Respondent: Lance Hatfield, Chattanooga, TN  
Violation: Failure to maintain E&O insurance  
Action: \$200 Civil Penalty

Respondent: Erma T. Hayslett, Memphis, TN  
Violation: Failure to maintain E&O insurance  
Action: \$300 Civil Penalty

Respondent: Vera A. Henry, Alcoa, TN  
Violation: Failure to maintain E&O insurance  
Action: \$300 Civil Penalty

Respondent: Debbie I. Holdman, Memphis, TN  
Violation: Failure to maintain E&O insurance  
Action: \$200 Civil Penalty

Respondent: Joan Johnson, Maryville, TN  
Violation: Failure to maintain E&O insurance  
Action: \$100 Civil Penalty

Respondent: Chester B. Jones, Memphis, TN  
Violation: Failure to maintain E&O insurance  
Action: \$200 Civil Penalty

Respondent: Joe L. Jones, Southaven, MS  
Violation: Failure to maintain E&O insurance  
Action: \$300 Civil Penalty

Respondent: Robyn R. Judd, Chattanooga, TN  
Violation: Failure to respond to complaint  
Action: \$1000 Civil Penalty

Respondent: Sara H. Laman, Memphis, TN  
Violation: Failure to maintain E&O insurance  
Action: \$100 Civil Penalty

Respondent: Paul "Skip" E. Ledbetter, Jr., Knoxville, TN  
Violation: Failure to maintain E&O insurance  
Action: \$300 Civil Penalty

Respondent: Latrece G. McAdoo, Nashville, TN  
Violation: Failure to maintain E&O insurance  
Action: \$100 Civil Penalty

Respondent: Travis McCurry, Athens, TN  
Violation: Failure to maintain E&O insurance  
Action: \$300 Civil Penalty

Respondent: Glenn L. McDonald, Sr., Memphis, TN  
Violation: Failure to maintain E&O insurance  
Action: \$300 Civil Penalty

Respondent: Betty A. McMillan, Knoxville, TN  
Violation: Failure to maintain E&O insurance  
Action: \$200 Civil Penalty

Respondent: Lesley L. Meghee, Hickory Hill, TN  
Violation: Failure to maintain E&O insurance  
Action: \$200 Civil Penalty

Respondent: Charles E. Moore, Memphis, TN  
Violation: Conduct which constitutes improper, fraudulent or dishonest dealing  
Action: \$5000 Civil Penalty, cost of hearing and 12hrs of CE

Respondent: David C. Moore, Memphis, TN  
Violation: Conduct which constitutes improper, fraudulent or dishonest dealing  
Action: \$2500 Civil Penalty, downgraded from broker to affiliate broker, one year license suspension, cost of hearing and 4hrs of CE

Respondent: Stephanie R. Moss, Memphis, TN  
Violation: Failure to maintain E&O insurance  
Action: \$200 Civil Penalty

Respondent: Therese "Faith" Murray, Memphis, TN  
Violation: Failure to maintain E&O insurance  
Action: \$200 Civil Penalty

Respondent: Parker Peery Properties, Dickson, TN  
Violation: Escrow account violation  
Action: \$250 Civil Penalty

Respondent: Wilma Jean Pollard, Murfreesboro, TN  
Violation: Failure to maintain E&O insurance  
Action: \$100 Civil Penalty

Respondent: Relocation Realty, Clarksville, TN  
Violation: Escrow account violation  
Action: \$250 Civil Penalty

Respondent: Leslie Ann Rotella, Knoxville, TN  
Violation: Failure to maintain E&O insurance  
Action: \$300 Civil Penalty

Respondent: Robert Sanders, Jr. Hohenwald, TN  
Violation: Failure to maintain E&O insurance  
Action: \$300 Civil Penalty

Respondent: Claudia M. Smith, Memphis, TN  
Violation: Failure to maintain E&O insurance  
Action: \$200 Civil Penalty

Respondent: Julie Spivey, Knoxville, TN  
Violation: Failure to maintain E&O insurance  
Action: \$300 Civil Penalty

Respondent: Nancy J. Calhoun Thomason, Montezuma, NV  
Violation: Failure to maintain E&O insurance  
Action: \$200 Civil Penalty

Respondent: Volunteer Realty, Knoxville, TN  
Violation: Agency disclosure violation  
Action: \$250 Civil Penalty

Respondent: Dennis L. Watford, Jonesborough, TN  
Violation: Failure to maintain E&O insurance  
Action: \$200 Civil Penalty

Respondent: Mary G. Watford, Jonesborough, TN  
Violation: Failure to maintain E&O insurance  
Action: \$200 Civil Penalty

Respondent: David "Dave" R. Watson, Brentwood, TN  
Violation: Failure to maintain E&O insurance  
Action: \$300 Civil Penalty

Respondent: Gerran E. Wheeler, Knoxville, TN  
Violation: Failure to maintain E&O insurance  
Action: \$200 Civil Penalty

Respondent: Brittain G. Whittemore, Nashville, TN  
Violation: Failure to maintain E&O insurance  
Action: \$300 Civil Penalty

Respondent: Angel Sims Wright, Nashville, TN  
Violation: Failure to maintain E&O insurance  
Action: \$100 Civil Penalty

Respondent: Wyndham Vacation Resorts, Inc.-Smoky Mtn., Sevierville, TN  
Violation: Failure to respond to complaint  
Action: \$1000 Civil Penalty