

Program	Respondent	Location	Violation	Action	Date
Accountancy	James Parrish	Ringgold, GA	Failure to comply with CPE requirements	Agreed to close CPA license and appear before the Board should reactivation be pursued	7/31/2023
Alarm Systems Contractors	NO ACTION TAKEN				
Architects & Engineers	Anthony Street	Johnson City, TN	Failure to provide continuing education records to the Board for audit within 30 days of request	\$500 civil penalty	7/12/2023
Architects & Engineers	Charles Corlew	Morristown, TN	Practicing on an expired permit and failure to submit a firm disclosure form	\$750 civil penalty	7/24/2023
Athletic Commission	NO ACTION TAKEN				
Auctioneers	NO ACTION TAKEN				
Burial Services	Memorial Park South Woods	Memphis, TN	Treated a member of the public in unreasonable manner that, under the circumstances, falls below the standard of professional cemetery operators	\$500 civil penalty	7/26/2023
Burial Services	Forest Hill Funeral Home and Memorial Park - South	Memphis, TN	Failed to make deposits to the Improvement Care Trust Fund according to the requirements of the law, Merchandise and Services sold without a signed sales contract as required by law, and failed to maintain adequate contract records as required by law	\$250 civil penalty	7/26/2026
Burial Services	Forest Hill Funeral Home and Memorial Park - East	Memphis, TN	Treated members of the public in unreasonable manner that, under the circumstances, falls below the standard of professional cemetery operators (failed to timely order and/or install the purchased headstone marker)	\$2,500 civil penalty	7/26/2023
Burial Services	Magnolia Memorial Gardens, LLC	Eads, TN	Failed to make deposits into the Improvement Care Trust Fund according to the requirements of the law, sales contracts missing signatures of both purchaser and seller and language required by applicable law, did not have a full and complete schedule of all charges for services posted at the cemetery office as required by law, deposits into the Improvement Care Trust Fund were not made within the time limits required by law, and failed to file the 2021 Cemetery's Company Annual Report within the time required by law	\$250 civil penalty	7/31/2023
Burial Services	New Park Cemetery, Inc.	Memphis, TN	Unsafe or unsanitary conditions and failed to maintain cemetery grounds so as to reflect respect for the memory of the dead in keeping with reasonable sensibilities of survivors of those whose remains are interred in the cemetery	\$500 civil penalty and \$1,039.50 investigation costs	7/20/2023
Burial Services	Security Federal Savings Bank	McMinnville, TN	Trustee disbursed funds from the Improvement Care Trust Fund to a cemetery and the disbursements/withdrawals were not in accordance with the law	\$500 civil penalty	7/20/2023
Burial Services	Forest Hill Funeral Home and Memorial Park - East	Memphis, TN	Being unresponsive to a member of the public for an unreasonable period time without justification	\$2,000 civil penalty	7/26/2023
Burial Services	Northridge Woodhaven Cemetery	Millington, TN	Being unresponsive to a member of the public for an unreasonable period of time without justification	\$1,000 civil penalty	7/26/2023
Burial Services	Forest Hill Funeral Home and Memorial Park - East	Memphis, TN	Treated members of the public in an unreasonable manner that, under the circumstances, falls below the standard of professional cemetery operators	\$8,000 civil penalty	7/26/2023
Burial Services	Mt. Olivet Cemetery	Nashville, TN	Withdrawals from Improvement Care Trust Fund were not made in accordance with the law	\$250 civil penalty	7/26/2023
Burial Services	Smith Funeral Directors, Inc.	Nashville, TN	Failed to file the 2021 and 2022 Establishment's Preneed Funeral Fund Annual Reports within the time limits required by law and failed to provide the examiner with the names of trust beneficiaries and account balances	\$750 civil penalty	7/26/2023
Burial Services	Neal-Tarpley-Parchman Funeral Home	Clarksville, TN	Failed to pay delinquent examination fees and discounts given on preneed funeral contracts	\$750 civil penalty	7/31/2023
Burial Services	Lewis & Wright Funeral Directors	Nashville, TN	Failed to file the 2021 and 2022 Establishment's Preneed Funeral Fund Annual Reports within the time required by law, failed to distribute trust funds in accordance with the law, failed to provide the examiner with a copy of prearrangement insurance policy documents for one contract, and failed to submit prearrangement insurance applications within the time limits required by law	\$500 civil penalty	7/20/2023
Burial Services	Regions Bank - Trust Department	Houston, TX	Trustee had taken fees and expenses out of the principal of the establishment's preneed funeral trust fund in violation with the law	\$250 civil penalty	7/20/2023
Burial Services	Patton Funeral Home	Cleveland, TN	Failed to remit delinquent examination fees, failed to submit the 2019, 2020, and 2020 Establishment's Preneed Funeral Fund Annual Reports within the time limits required by law, and the 2022 Establishment's Preneed Funeral Fund Annual Report was not completed correctly	\$250 civil penalty	7/7/2023
Burial Services	Forest Hill Funeral Home and Memorial Park - East	Memphis, TN	Permitted an individual to write five preneed funeral contracts without a Preneed Sales Agent registration, discounts given on preneed funeral contracts, failed to timely file twenty preneed funeral contract death claims as required by law, failed to submit one preneed insurance funded application to the insurance company within the time required by law, and the 2021 Establishment's Preneed Funeral Funds Annual Report was not completed correctly	\$3,500 civil penalty	7/26/2023
Collections	NO ACTION TAKEN				
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Benjamin Catldo	Wartrace, TN	Unlicensed activity	\$1,000 civil penalty	7/12/2023

Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	UCD Enterprises	Hendersonville, TN	Unlicensed activity	\$3,000 civil penalty	7/31/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Kirkland Management Group	Palmer, TN	Unlicensed activity	\$1,000 civil penalty	7/25/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Southern Services, LLC	Crossville, TN	Unlicensed activity	\$1,000 civil penalty	7/6/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Mid Tenn Trades	Nashville, TN	Unlicensed activity	\$1,000 civil penalty	7/18/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Providence Enterprise, LLC	Memphis, TN	Unlicensed activity	\$5,000 civil penalty	7/7/2023
Cosmetology & Barber	Sardar A Garmavi	Antioch, TN	Responsibilities of owner and manager of shop and person(s) without valid license(s) practicing	\$1,500 civil penalty	7/24/2023
Cosmetology & Barber	Lolo's Barber Shop	Nashville, TN	Unlicensed activity	Voluntary revocation of shop license	7/18/2023
Cosmetology & Barber	Phu Duc Ngo	Manchester, TN	Responsibilities of Owner and Manager of Shop	\$500 civil penalty	7/24/2023
Cosmetology & Barber	Huu Van Dang	Chattanooga, TN	Respondent responsibility for unlicensed activity	\$2,500 civil penalty	7/14/2023
Cosmetology & Barber	Chan Ngoc Phan	COOKEVILLE, TN	Responsibilities of owner and manager of shop and persons without valid license practicing	\$1,500 civil penalty	7/10/2023
Cosmetology & Barber	Amy Thu Yen Nguyen	Memphis, TN	Responsibility of owner and manager	\$1,000 civil penalty	7/11/2023
Cosmetology & Barber	Laura Galvis	Antioch, TN	Respondent responsibility for unlicensed activity	\$1,000 civil penalty	7/5/2023
Cosmetology & Barber	Maria Olvera	La Vergne, TN	Respondent responsibility for unlicensed activity	\$1,000 civil penalty	7/5/2023
Cosmetology & Barber	Cong Ngoc To	La Vergne, TN	Respondent responsibility for unlicensed activity	\$3,500 civil penalty	7/5/2023
Cosmetology & Barber	Phuong Thi Minh Nguyen	Greenfield, TN	Person without valid license practicing	\$1,000 civil penalty	6/30/2023
Cosmetology & Barber	Dung Anh Nguyen	Jackson, TN	Responsibilities of owner/manager and person without valid license practicing	\$1,500 civil penalty	6/30/2023
Cosmetology & Barber	Susan Blake	Gruetli Laager, TN	Respondent responsibility for unlicensed activity	\$100 civil penalty	7/5/2023
Cosmetology & Barber	Julie Ann Whitman	Gruetli Laager, TN	Respondent responsibility for unlicensed activity	\$600 civil penalty	7/5/2023
Cosmetology & Barber	Mai Pham	Murfreesboro, TN	Shop manager was permitting unlicensed activity	\$4,100 civil penalty	7/12/2023
Cosmetology & Barber	Dung Thi Nguyen	Clarksville, TN	Shop manager permitted individuals to practice without a license	\$5,000 civil Penalty	7/31/2023
Cosmetology & Barber	Judy's Nail Spa, Inc	Cookeville, TN	Person(s) without valid license(s) practicing	\$1,000 civil penalty	7/24/2023
Cosmetology & Barber	XPert Nails	Memphis, TN	Expired shop license	\$100 civil penalty	7/11/2023
Cosmetology & Barber	Happy Nails 1	Jackson, TN	Person without valid license practicing	\$1,000 civil penalty	6/30/2023
Cosmetology & Barber	Pro Nails	La Vergne, TN	Respondent responsibility for unlicensed activity	\$3,000 civil penalty	7/5/2023
Cosmetology & Barber	Timeless Beauty	Gruetli Laager, TN	Respondent responsibility for unlicensed activity	\$100 civil penalty	7/5/2023
Cosmetology & Barber	5th Nail Lounge LLC	Murfreesboro, TN	Unlicensed activity	\$4,100 civil penalty	7/12/2023
Cosmetology & Barber	Rose Nails	Dyersburg, TN	Permitting an individual to practice without a license	\$1,000 civil penalty and \$200 costs	7/28/2023
Court Reporters	NO ACTION TAKEN				
Credit Services Business	NO ACTION TAKEN				
Debt Management	NO ACTION TAKEN				
Detection Services Licensing Program	Davis Perrigo	Nashville, TN	Unlicensed activity	\$250 civil penalty	7/20/2023
Detection Services Licensing Program	John David Eustace	Clarksville, TN	Unlicensed activity	\$700 civil penalty	7/21/2023
Detection Services Licensing Program	Andy Frain Services, Inc	Aurora, IL	Unlicensed activity	\$6,500 civil penalty	7/11/2023
Detection Services Licensing Program	S & S Management Group LLC d/b/a Guard-One Protective Service	Alpharetta, GA	Unlicensed activity	\$2,200 civil penalty	7/18/2023
Detection Services Licensing Program	Crystal Nichols	Nashville, TN	Plead guilty to misdemeanor	voluntary downgrade of license	7/13/2023
Detection Services Licensing Program	Norman Renshaw	Madisonville, TN	Arrested for DUI and handgun carry permit was suspended	Agreed to either downgrade license within 30 days or to the suspension of license	7/20/2023
Funeral Directors & Embalmers	Carter-Trent Funeral Home	Church Hill, TN	Permitted an individual to act as the manager of the funeral establishment and to provide funeral services with an expired funeral director license	\$250 civil penalty	7/19/2023
Funeral Directors & Embalmers	Marquis Samuel Jackson	Smyrna, TN	Aided or abetted an unlicensed person to practice within the funeral profession and failed to ensure the cremation of a human remains was directly supervised by a licensed funeral director during the cremation process	\$500 civil penalty	7/7/2023
Geologists	NO ACTION TAKEN				
Home Inspectors	NO ACTION TAKEN				
Land Surveyors	NO ACTION TAKEN				
Motor Vehicle	Auto Union Inc	Lebanon, TN	Advertising violation	\$250 civil penalty	7/5/2023

Motor Vehicle	South Cumberland Auto	Lebanon, TN	Advertising violation	\$250 civil penalty	7/14/2023
Motor Vehicle	Orion Auto Sales	Memphis, TN	No City/County Business license and No sales tax ID number	\$750 civil penalty	7/14/2023
Private Investigations & Polygraph	NO ACTION TAKEN				
Private Probation Services	NO ACTION TAKEN				
Real Estate Appraisers	Jeff Speight	Jackson, TN	USPAP violations	30 Hours CE Sales Comparison and 15 Hours CE Market Analysis and Highest and Best Use	7/10/2023
Real Estate Commission	Cortney Hope Peterson	Crossville, TN	Making unsubstantiated selling claims and misleading statements	\$500 civil penalty	7/27/2023
Real Estate Commission	Amy Elizabeth Evans	Oak Ridge, TN	Advertising violation	\$500 civil penalty	7/20/2023
Real Estate Commission	Jeff D. Brown, Jr.	Mount Juliet, TN	Failure to provide written proof of disclosure of personal interest	\$1,000 civil penalty	7/17/2023
Real Estate Commission	Impact Realty of Columbia	Columbia, TN	Conducting and advertising a CE in a brokerage firm	\$500 civil penalty	7/27/2023
Real Estate Commission	Stumbo Real Estate d/b/a Exit Realty Stumbo	Dayton, TN	CE course advertised in conjunction with an advertisement for a brokerage or firm	\$500 civil penalty	7/24/2023
Real Estate Commission	Rebuilt Brokerage, LLC	Nashville, TN	Advertising violation	\$1,000 civil penalty	7/18/2023
Real Estate Commission	Rebuilt Brokerage, LLC	Nashville, TN	Advertising violation	\$1,000 civil penalty	7/18/2023
Scrap Metals	NO ACTION TAKEN				
Soil Scientists	NO ACTION TAKEN				