

Program	Respondent	Location	Violation	Action	Date
Accountancy	NO ACTION TAKEN				
Alarm Systems Contractors	NO ACTION TAKEN				
Architects & Engineers	William Sawtelle Jr.	Memphis, TN	Practicing on an expired license	\$3,900 civil penalty and passed laws and rules exam	7/12/2021
Athletic Commission	NO ACTION TAKEN				
Auctioneers	Jacqueline Kittrell	Spring Hill, TN	Escrow Account Violation	\$2,000 civil penalty	7/12/2021
Burial Services	Fentress Memory Gardens, Inc.	Jamestown, TN	Improvement care fund withdrawals not in accordance with the law, failed to make deposits into the Merchandise and Service Trust within the time required by law, and failed to complete the 2018 and 2019 Cemetery Annual Reports on Merchandise and Services Trust correctly	\$750 civil penalty	7/30/2021
Burial Services	Legacy Funeral Home and Cremation Center, Inc.	Soddy Daisy, TN	Failed to pay the 2019 examination fees, failed to pay consumer protection fees for 2018 and 2019, and failed to file the 2016, 2017, 2018, 2019 Establishment's Preneed Funeral Funds Reports	\$1,000 civil penalty	7/23/2021
Burial Services	Livingston Funeral Home	Livingston, TN	Expired Preneed Seller Registration, failed to pay the 2019 examination fee, and failed to file the 2019 and 2020 Establishment Preneed Funeral Funds Reports	\$500 civil penalty	7/30/2021
Collections	NO ACTION TAKEN				
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Allstar Restoration, LLC	Whitehouse, TN	Unlicensed contracting	\$5,000 civil penalty	6/29/2021
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Napier Landscape and Design	Knoxville, TN	Unlicensed activity	\$500 civil penalty	7/16/2021
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Dream Home Improvements	Greenville, TN	Unlicensed activity	\$2500 civil penalty	7/22/2021
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Barrett Home Services	Hendersonville, TN	Unlicensed activity	\$500 civil penalty	7/1/2021
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Jordan's Improvement	Antioch, TN	Unlicensed activity	\$500 civil penalty	7/1/2021
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Creekside Log Homes, LLC	Munford, AL	Unlicensed activity	\$5,000 civil penalty and \$1,265.25 costs	7/8/2021
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Solar Sales USA, LLC	Atlanta, GA	Unlicensed activity	\$750 civil penalty	7/27/2021
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Richey Home Construction, LLC	Lakeland, TN	Contracting in an amount which exceeds their current licensed monetary limit	\$4500 civil penalty	7/8/2021
Cosmetology & Barber	Jonathan Jordan Tillman	Knoxville, TN	Person(s) without valid license(s) practicing unlicensed	\$1,000 civil penalty	7/20/2021
Cosmetology & Barber	Gentlemen's Cuts	Jackson, TN	Expired shop license	\$100 civil penalty	7/27/2021
Cosmetology & Barber	Miles Barber Shop	Nashville, TN	Operating a barber shop without a license	\$1,000 civil penalty	7/8/2021
Cosmetology & Barber	Miles Barber Shop	Nashville, TN	Operating a barber shop without a license	\$1,000 civil penalty	7/8/2021
Cosmetology & Barber	Miles Barber Shop	Nashville, TN	Operating a barber shop without a license	\$1,000 civil penalty	7/8/2021
Cosmetology & Barber	1839 Baber Co.	OOLTEWAH, TN	Operating without a valid shop license	\$1,000 civil penalty	7/21/2021
Cosmetology & Barber	Huong Bao Nguyen	Nashville, TN	Failure of responsibility of shop manager and unlicensed activity	\$1,500 civil penalty	7/16/2021
Cosmetology & Barber	Ashlyn Brooke Cagle	Morristown, TN	Failure of shop manager responsibility for permitting unlicensed activity	\$1,000 civil penalty	7/27/2021
Cosmetology & Barber	London Nicole Henderson	Jackson, TN	Person(s) practicing without valid license	\$100 civil penalty	7/1/2021
Cosmetology & Barber	Piemmalay Bouakham	Christiana, TN	Respondent responsibility for practicing without a valid license	\$1,000 civil penalty	7/21/2021
Cosmetology & Barber	Angela Bell	Chattanooga, TN	Person(s) practicing without valid license(s)	\$100 civil penalty	7/14/2021
Cosmetology & Barber	Bao Quoc Tran	Johnson City, TN	Unlicensed activity	\$1,000 civil penalty	7/6/2021
Cosmetology & Barber	31 Fadez	Prospect, TN	Unlicensed activity	\$1,000 civil penalty	7/13/2021
Cosmetology & Barber	Lucky LLC	Nashville, TN	Unlicensed activity	\$1,000 civil penalty	7/16/2021
Cosmetology & Barber	Agape Salon	Morristown, TN	Unlicensed activity	\$1,000 civil penalty	7/30/2021
Cosmetology & Barber	PAP'S	MEMPHIS, TN	Operating with an expired shop license	\$100 civil penalty	7/21/2021
Cosmetology & Barber	Nice Touch Hair Salon	Chattanooga, TN	Person(s) without valid license(s) practicing and shop owner or manager not present	\$600 civil penalty	7/21/2021
Cosmetology & Barber	Regal Nail Spa	Jackson, TN	Operating without a valid shop license	\$1,000 civil penalty	7/21/2021
Court Reporters	NO ACTION TAKEN				
Credit Services Business	NO ACTION TAKEN				
Debt Management	NO ACTION TAKEN				

Funeral Directors & Embalmers	Forest Hill Funeral Home & Memorial Park-East	Memphis, TN	Unprofessional conduct (rodent infestation for prolonged period of time, two known deceased bodies suffered physical harm and damage by the rodents, and continued use of the preparation room despite the known risk of damage to remains), failed to treat members of the public in a respectful manner, and failed to maintain the funeral establishment's preparation room in an orderly manner	\$14,000 civil penalty	7/16/2021
Funeral Directors & Embalmers	Ralph Jeffrey Austin	Luray, TN	Convicted of a felony involving moral turpitude (theft of funds), immoral or unprofessional conduct, and engaged in an act that is deceptive	\$1,000 civil penalty, suspension of funeral director and embalmer licenses for twelve months beginning on January 1, 2022, requirement of completion of 10 hours Continuing Education courses approved by the Board, and must pass the Tennessee Laws, Rules, and Regulations Examination. Additionally, Respondent cannot work, perform services, or be associated in any manner with a funeral establishment during the suspension period.	7/28/2021
Geologists	NO ACTION TAKEN				
Home Inspectors	Robert Chad West	Seymour, TN	Failure to maintain insurance	\$250 civil penalty	7/6/2021
Land Surveyors	NO ACTION TAKEN				
Motor Vehicle	Smyrna Auto Sales LLC	Smyrna, TN	Engaging in false, fraudulent, or deceptive practice(s)	\$250 civil penalty	7/13/2021
Motor Vehicle	Wholesale Auto Dealers of Memphis, LLC	Memphis, TN	Engaging in false, fraudulent, or deceptive practice(s)	\$2,000 civil penalty	7/13/2021
Motor Vehicle	Eastgate Motors, LLC	Sevierville, TN	Employing unlicensed salesperson(s) and misuse of dealer plates	\$1,500 civil penalty	7/15/2021
Motor Vehicle	Rhythm Chrysler Dodge Jeep Ram Fiat	Madison, TN	Issuing more temporary tags than allowed	\$2,000 civil penalty	7/7/2021
Motor Vehicle	Jackson Motors Service, Inc	Chattanooga, TN	Unlicensed activity	\$500 civil penalty	7/29/2021
Motor Vehicle	Wholesale Auto Dealers of Memphis, LLC	Memphis, TN	Expired city/county business license	\$500 civil penalty	7/12/2021
Motor Vehicle	Brothers Auto Sales & Repair, Inc	La Vergne, TN	Employing unlicensed salesperson(s) and the city/county business license was expired	\$1,000 civil penalty	7/9/2021
Motor Vehicle	Next Ride Auto Sales, LLC	Lebanon, TN	Expired city/county business license	\$500 civil penalty	7/1/2021
Motor Vehicle	Homer Skelton Chrysler Dodge Jeep Ram of Millington	Millington, TN	Expired city/county business license	\$250 civil penalty	6/30/2021
Motor Vehicle	Homer Skelton Ford of Millington, LLC	Millington, TN	Expired city/county business license	\$250 civil penalty	6/30/2021
Motor Vehicle	Tennessee Auto Brokers, LLC	Murfreesboro, TN	Advertising violation(s)	\$500 civil penalty	7/1/2021
Motor Vehicle	D & T Auto Sales	Knoxville, TN	Reasonable business hours and county business license requirements	\$500 civil penalty	7/8/2021
Motor Vehicle	North Star Motor Cars	Tulahoma, TN	Advertising violation(s)	\$4,000 civil penalty	7/21/2021
Motor Vehicle	LKQ Pick Your Parts Southeast LLC	Chattanooga, TN	Failure to display business license, sales tax license, and expired city/county business license(s)	\$1,000 civil penalty	7/9/2021
Private Investigations & Polygraph	NO ACTION TAKEN				
Private Probation Services	NO ACTION TAKEN				
Private Protective Services	NO ACTION TAKEN				
Real Estate Appraisers	NO ACTION TAKEN				
Real Estate Commission	Kathleen Littleford	Bristol, VA	Conviction of a felony	Revocation of license	7/27/2021
Real Estate Commission	Billy Joe Stewart	Germantown, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	6/29/2021
Real Estate Commission	Tina Marie Smith	Cordova, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	7/8/2021
Real Estate Commission	Randall Lavern Garrett	Memphis, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	6/29/2021
Real Estate Commission	Ludora Cooper	Memphis, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	7/16/2021
Real Estate Commission	Robert A. Luna	Smithville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	7/27/2021
Real Estate Commission	Gene E. Adams	Memphis, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	7/12/2021
Real Estate Commission	Feras Rachid	Galand, TX	Failure to disclose to adverse facts to all parties in a transaction	\$1,000 civil penalty	7/15/2021
Real Estate Commission	Dwane Eugene Crews	Franklin, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$200 civil penalty	7/27/2021
Real Estate Commission	Lawrence "Larry" James Krieg	Clarksville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$200 civil penalty	7/1/2021
Real Estate Commission	John Hetzler	Chattanooga, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$200 civil penalty	7/14/2021
Real Estate Commission	Kevin L. Green	Chattanooga, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$200 civil penalty	7/14/2021
Real Estate Commission	Tanya Lynn Price	Knoxville, TN	Unlicensed activity	\$1,000 civil penalty	7/12/2021
Real Estate Commission	John O. Neal Clayton	Nashville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$200 civil penalty	7/27/2021
Real Estate Commission	Gary L. Baker	Kingsport, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	7/8/2021
Real Estate Commission	Kenneth "Kenny" Bryant Gays	Sevierville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	7/13/2021
Real Estate Commission	Mark R. Williams	Greeneville, TN	Failure to exercise reasonable skill and care in providing services to all parties in a transaction	\$1,000 civil penalty	7/1/2021
Real Estate Commission	Frances "Fran" T. Troxler	Sevierville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	7/16/2021
Real Estate Commission	Kristoffer "Kit" Kitchens	Hernando, MS	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$800 civil penalty	7/6/2021
Real Estate Commission	Patrick "Pat" Rae Manning	Bluff City, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	7/2/2021
Real Estate Commission	Daniel Gamsky	Nashville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$200 civil penalty	7/6/2021
Real Estate Commission	Benjamin "Ben" Brychta	Hixson, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	7/8/2021
Real Estate Commission	Anthony Valcarcel	Chattanooga, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	7/30/2021
Real Estate Commission	Jerrold D. Pedigo	Murfreesboro, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	7/21/2021
Real Estate Commission	Beverly McMahan	Knoxville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	7/1/2021

DISCIPLINARY ACTION REPORT

Real Estate Commission	Shawn E. Hackett	Nashville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	7/15/2021
Real Estate Commission	Ramona Lyons	Jackson, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	7/6/2021
Real Estate Commission	Kevin Van Aken	Clarksville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$200 civil penalty	7/27/2021
Real Estate Commission	Emory Chuck Jones	Cleveland, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	6/30/2021
Real Estate Commission	Pryor E. Bacon, Jr.	Chattanooga, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	7/8/2021
Real Estate Commission	George Kammerer	Chattanooga, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	7/1/2021
Real Estate Commission	Corey Dewayne Hammonds	Gallatin, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	7/8/2021
Real Estate Commission	Dina C. Miller	Thompson Station, TN	Failure to supervise an affiliate due to affiliate's lapse in E&O insurance	\$400 civil penalty	7/15/2021
Real Estate Commission	Bob Quillen	Kingsport, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	7/12/2021
Real Estate Commission	Gina Sakich	Chattanooga, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	7/27/2021
Real Estate Commission	Randall B. Smith	Brentwood, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	7/8/2021
Real Estate Commission	Julia B. White	Decaturville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$200 civil penalty	6/30/2021
Real Estate Commission	Kevin Van Aken	Clarksville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	7/27/2021
Real Estate Commission	John E. Raines	Trenton, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	7/22/2021
Real Estate Commission	John C. Cisco	Franklin, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$200 civil penalty	6/30/2021
Real Estate Commission	Ricky Alan Debusk	Brentwood, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	7/21/2021
Real Estate Commission	Sheila Shipley	Soddy Daisy, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	7/6/2021
Real Estate Commission	Sheila Shipley	Soddy Daisy, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	7/6/2021
Real Estate Commission	Sheila Shipley	Soddy Daisy, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	7/8/2021
Real Estate Commission	Sheila Shipley	Soddy Daisy, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	7/6/2021
Real Estate Commission	Christopher Mosby	Cordova, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	7/15/2021
Real Estate Commission	Leah Douglas-Wooten	Memphis, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$200 civil penalty	7/21/2021
Real Estate Commission	Wendy Nicole Green	LaVergne, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	7/29/2021
Real Estate Commission	Thomas David Whitt, II	New Market, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	7/12/2021
Real Estate Commission	John M. Adams	Knoxville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	7/30/2021
Real Estate Commission	Jerry Petzoldt	Blountville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	7/27/2021
Real Estate Commission	Randal Whetsel	Clarksville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	7/16/2021
Real Estate Commission	James Stephens	Jamestown, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	7/23/2021
Real Estate Commission	Glen A. Glafenhein	Knoxville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	7/23/2021
Real Estate Commission	Pamela S. Hammontree	Knoxville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	7/29/2021
Real Estate Commission	Richard K. Gilliam	Memphis, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	7/27/2021
Real Estate Commission	Dina C. Miller	Thompson's Station, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	7/27/2021
Real Estate Commission	Karen Sorrow	Pulaski, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	7/23/2021
Real Estate Commission	Robert S. Hite	Brentwood, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	7/8/2021
Scrap Metals	NO ACTION TAKEN				
Soil Scientists	NO ACTION TAKEN				