



MEDIA RELEASE

STATE OF TENNESSEE
DEPARTMENT OF COMMERCE AND INSURANCE

FOR IMMEDIATE RELEASE

CONTACT: Megan Buell
615-741-8589 (office)

REGULATORY BOARDS DISCIPLINARY ACTION REPORT JUNE 2014

ACCOUNTANCY

No actions taken.

ALARM SYSTEMS CONTRACTORS BOARD

Respondent: Lathron Dwayne Smith, QA; Peachtree Corners, GA
Violation: Failure to submit employee termination notices
Action: \$200 Civil Penalty

Respondent: Link Home Security/Fire Protection Service Corp, ASC-1653;
Ogden, UT
Violation: Engaging in business in name other than the name on certification
Action: \$500 Civil Penalty

Respondent: Safe Security; San Ramon, CA
Violation: Unlicensed Activity
Action: \$2,000 Civil Penalty

ARCHITECTURAL AND ENGINEERING EXAMINERS

Respondent: David N. Hauseman, RA #101174, Atlanta, GA
Violation: Violated T.C.A. 67-4-1703 & 67-4-1704
Action: Agreed Order for a \$250 civil penalty and \$200 in costs

AUCTIONEER

Respondent: Clyde Earl Hall/Auction Company; Knoxville, TN
Violation: Advertising violation (Rule #0160-01-.05)
Action: \$500

BARBER BOARD

Respondent: The Barber Shop, Memphis, TN
Violation: Unlicensed activity; sanitation violations
Action: \$250 Civil Penalty

Respondent: James Lian Mitchell, Memphis, TN
Violation: Unprofessional conduct
Action: Revocation of license
\$3,000 Civil Penalty

Respondent: William L. Golliday, Memphis, TN
Violation: Unprofessional conduct
Action: Revocation of license
\$3,000 Civil Penalty

Respondent: Bryan Pere Williams, Memphis, TN
Violation: Unprofessional conduct
Action: Revocation of license
\$3,000 Civil Penalty

Respondent: Allan Anthony Barrow, Munford, TN
Violation: Unprofessional conduct
Action: Revocation of license

BOARD OF FUNERAL DIRECTORS AND EMBALMERS

Respondent: Cremation & Funeral Services of Tennessee, Pegram, TN
Violation: An advertisement (brochure) either gave or tended to give the impression that the unlicensed owner was licensed or entitled to practice as a funeral director, the establishment's website quoted prices for packages but did not include an itemized listing of each and every item, procedure, or services along with the price of each item, false or misleading advertising, the establishment operated by a name other than the exact one approved by the Board, and multiple aspects of the establishment's price lists and contract did not comply with the Funeral Rule
Action: \$750 Civil Penalty

Respondent: Family Mortuary, Inc., Memphis, TN
Violation: Immoral or unprofessional conduct (the establishment used a defective casket for an employee of the establishment who passed away and billed the family for full funeral expenses after they had already informed the family that the establishment would cover all funeral costs)
Action: \$1,000 Civil Penalty

Respondent: J. E. Herndon Funeral Home, Memphis, TN
Violation: Immoral or unprofessional conduct (the establishment released the cremated remains of a decedent to a family, but it was determined upon opening the cremated remains months later that the urn contained the cremated remains of a different decedent and not the cremated remains that belonged to this particular family)
Action: \$2,000 Civil Penalty

Respondent: John Carter Jackson, Southaven MS
Violation: Practiced funeral directing while funeral director license was expired
Action: \$250 Civil Penalty

Respondent: Thurman Funeral Home, LLC, Sparta, TN
Violation: Charged more for a particular service than the price reflected on their price list and failed to respond within the time specified after receiving notice of an open complaint
Action: \$500 Civil Penalty

BOARD OF EXAMINERS FOR LAND SURVEYORS

Respondent: Phillip Holmes, Lebanon, TN
Violation: Registration suspended in accordance with Tenn. Code Ann. §56-1-109
Action: Suspension

BOARD FOR LICENSING CONTRACTORS

Respondent: Michael Parker, Parker's Interiors; Memphis, TN
Violation: Unlicensed Activity
Action: \$1,000 Civil Penalty

BURIAL SERVICES

Respondent: CapitalMark Bank & Trust, Chattanooga, TN
Violation: Trustee disbursed net earnings to a cemetery when the cemetery was not statutory compliant and eligible to receive those funds

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www.tn.gov/commerce/

Action: \$500 Civil Penalty

Respondent: First Tennessee Bank, N.A., Knoxville, TN
Violation: An annual trustee report for a cemetery was neither properly completed or filed timely

Action: \$250 Civil Penalty

Respondent: First Tennessee Bank, N.A., Knoxville, TN
Violation: An annual report of the trustee was not filed and a separate type annual report of the trustee was not filed timely for the same cemetery

Action: \$750 Civil Penalty

Respondent: First Tennessee Bank, N.A., Knoxville, TN
Violation: Trustee failed to file multiple annual reports and disbursed net earnings to a cemetery when the cemetery was not statutory compliant and eligible to receive those funds

Action: \$1,500 Civil Penalty

Respondent: Graceland Memorial Gardens, Afton, TN
Violation: Failed to deposit moneys into a trust fund which resulted in a deficiency and failed to make other trust fund deposits timely

Action: \$750 Civil Penalty and a required deposit of \$2,120.86 into Merchandise and Services Trust Fund

Respondent: James Tommy Harris, Cookeville, TN
Violation: Engaged in dishonorable, unethical, or unprofessional conduct of a character likely to defraud, deceive, or harm the public (an audit by a certified public accountant revealed that the licensee/registrant sold numerous preneed funeral contracts that were never deposited into a trust account nor funded by a prearrangement insurance policy, failed to maintain accurate accounts, books, and records of all preneed funeral contracts and prearrangement insurance policy transactions), and provided discounts on preneed funeral contracts

Action: Revocation of Preneed Sales Agent Registration

Respondent: Highland Cemetery, Rogersville, TN
Violation: Failed to maintain records for interments and trust deposits, failed to deposit moneys into trust fund which resulted in a deficiency, failed to use contracts that contained the required disclosures for purchase of interment rights, failed to file trust certification document with trustee, and failed to file annual reports timely

Action: \$2,500 Civil Penalty

Respondent: Highland Cemetery Company, Inc., Chattanooga, TN
Violation: Failed to maintain the cemetery in a condition as to reflect respect for the memory of the dead, monuments were damaged, large tracks from heavy equipment were observed across gravesites and markers, failed to deposit moneys into trust timely, failed to use contracts that contained the required disclosures for purchase of interment rights, failed to file trust certification document with trustee, and failed to maintain an active corporate status with the Secretary of State's Office
Action: \$2,500 Civil Penalty

Respondent: Highland Cemetery Company, Inc., Chattanooga, TN
Violation: Failed to develop and maintain a master map of the cemetery detailing the location of interment sites and have the map available in the cemetery office for public inspection
Action: \$1,000 Civil Penalty

Respondent: Home Federal Bank, Knoxville, TN
Violation: Trustee disbursed net earnings to a cemetery when the cemetery was not statutory compliant and eligible to receive those funds
Action: \$500 Civil Penalty

Respondent: Danton Boyce Ketchum, Franklin, TN
Violation: Engaged in dishonorable, unethical, or unprofessional conduct of a character likely to defraud, deceive, or harm the public (failed to fully explain pre-existing health condition clauses, failed to check the box indicating whether the contracts were guaranteed or non-guaranteed preneed funeral contracts, and failed to include all merchandise and services needed in the contracts)
Action: \$1,000 Civil Penalty and assessed \$1,500 Investigation Costs

Respondent: Mayes Family Services of Morristown, Morristown, TN
Violation: Funds from a trust account were withdrawn and used to purchase a prearrangement insurance policy without first obtaining the Commissioner's approval and annual reports were not filed timely
Action: \$1,000 Civil Penalty

Respondent: McMinn Memory Gardens, Athens, TN
Violation: Charged fees to consumers in excess of the maximum amount allowed by law, failed to deposit correct amounts into trust funds, failed to either order merchandise or deposit funds into trust timely, failed to properly remit consumer protection fees, and filed an improperly completed annual report
Action: \$1,000 Civil Penalty

Respondent: Mount Olivet Funeral Home & Cemetery, Nashville, TN
Violation: An employee/agent sold preneed funeral contracts without first registering with the Commissioner as a Preneed Sales Agent, provided discounts on preneed funeral contracts, and failed to maintain sufficient documentation in the file of a decedent
Action: \$1,000 Civil Penalty

Respondent: Sequatchie Valley Memorial Gardens, Jasper, TN
Violation: Failed to establish a trust for funeral merchandise, charged fees to a consumer in excess of the maximum amount allowed by law, failed to furnish requested data to the Commissioner, failed to deposit moneys into trust fund which resulted in a deficiency, failed to either order merchandise or deposit funds into trust timely, failed to use contracts that contained the required disclosures for purchase of interment rights and merchandise, failed to file trust certification document with trustee, failed to file annual reports timely, and failed to properly remit consumer protection fees
Action: \$2,000 Civil Penalty

Respondent: Tate Funeral Home, LLC, Jasper, TN
Violation: Provided discounts on preneed funeral contracts, failed to maintain sufficient documentation in the file of a decedent, failed to file an annual report, and failed to properly remit consumer protection fees
Action: \$750 Civil Penalty

COLLECTION SERVICES

No actions taken.

COSMETOLOGY BOARD

Respondent: Suxiao Wu, Memphis, TN
Violation: Unprofessional conduct
Action: Revocation of license

Respondent: Mame's Hair Braiding, Memphis, TN
Violation: Unlicensed activity
Action: \$250.00 Civil Penalty

Respondent: Nails by Mary J, Memphis, TN
Violation: Advertising as mobile salon

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Action: \$250.00 Civil Penalty

Respondent: Hawa Hair Braiding, Memphis, TN
Violation: Unlicensed activity
Action: \$250.00 Civil Penalty

Respondent: Hair Benders Internationale', Chattanooga, TN
Violation: Name tag violation; licenses not posted properly; grade sheet not posted; unlicensed activity
Action: \$1,000.00 Civil Penalty

Respondent: Discount Wigs 2, Memphis, TN
Violation: Sanitation violations
Action: \$200.00 Civil Penalty

Respondent: X'Pert Nails, Memphis, TN
Violation: Unlicensed activity; sanitation violations
Action: \$500.00 Civil Penalty

Respondent: D&D Nail Spa Dieujuste, Smyrna, TN
Violation: Licenses not properly displayed; sanitation violation
Action: \$500.00 Civil Penalty

Respondent: Desmond Catron Sr., Memphis, TN
Violation: Operating cosmetology shop with barber shop license
Action: \$25 Civil Penalty

Respondent: Atena Nails, Memphis, TN
Violation: Unlicensed activity; sanitation violations
Action: \$250.00 Civil Penalty

Respondent: Trimmers Barber Shop & Styles, Inc., Memphis, TN
Violation: Unlicensed activity; manager not present
Action: \$100.00 Civil Penalty

Respondent: Signature Nails Spa, Nashville, TN
Violation: Unlicensed activity
Action: \$500.00 Civil Penalty

GEOLOGY REGISTRATION PROGRAM

No actions taken.

HOME INSPECTOR LICENSING PROGRAM

Respondent: Tarek E. Salem, Mount Juliet, TN
Violation: Respondent failed to describe heating equipment and distribution type, and failed to state whether a deficiency required repair or subsequent observation within the inspection report
Action: \$500 Civil Penalty

Respondent: Tim White, Clinton, TN
Violation: Unlicensed Practice
Action: \$250 Civil Penalty

Respondent: Christopher P. Vick, Spring Hill, TN
Violation: Failed to fully comply with Final Order terms
Action: Suspension for three days of his home inspector license

LOCKSMITH LICENSING PROGRAM

Respondent: Mooney's Locksmith Services, LSC-87; Humboldt, TN
Violation: Working unlicensed Locksmith
Action: \$250 Civil Penalty

MOTOR VEHICLE COMMISSION

Respondent: Abe's Motors, Nashville, TN
Violation: Open Title
Action: \$500 Civil Penalty

Respondent: Twin City Mazda, Alcoa, TN
Violation: Employing Unlicensed Salespeople/Unlicensed Activity
Action: \$9,000 Civil Penalty

Respondent: Ace Auto Sales, Inc., Springfield, TN
Violation: Open Title
Action: \$500 Civil Penalty

Respondent: D & T Auto Sales, Knoxville, TN
Violation: Unlicensed Activity
Action: \$1,500 Civil Penalty

Respondent: A.A.A. Auto Sales, Nashville, TN
Violation: Expired Business License and Open Title
Action: \$750 Civil Penalty

Respondent: Hyundai of Cool Springs, Franklin, TN
Violation: Temporary Tag Log Violation
Action: \$1,000 Civil Penalty

Respondent: Edwards East Sales, Madisonville, TN
Violation: No Signage, No Land Line and No Posted Hours
Action: \$750 Civil Penalty

Respondent: Springfield Auto Transmission & Repair, Springfield, TN
Violation: Temporary Tag Log Violation
Action: \$1,000 Civil Penalty

Respondent: Providence Auto Group, LLC, Franklin, TN
Violation: Open Title Violation
Action: \$500 Civil Penalty

Respondent: Cornerstone Auto Brokers, LLC, Chattanooga, TN
Violation: Temporary Tag Log Violation
Action: \$2,000 Civil Penalty

Respondent: Universal Kia, Franklin, TN
Violation: Temporary Tag Log Violation
Action: \$1,000 Civil Penalty

Respondent: Lakeside Auto Sales, Manchester, TN
Violation: County Business License Expired
Action: \$250 Civil Penalty

Respondent: Music City Motorsports, Nashville, TN
Violation: False Application and Unlicensed Activity
Action: \$6,000 Civil Penalty

Respondent: Airport Auto Brokers, Chattanooga, TN
Violation: Temporary Tag Violation
Action: \$2,500 Civil Penalty

Respondent: GT Automotive Group, Goodlettsville, TN
Violation: Buyer's Guide Violation
Action: \$1,000 Civil Penalty

Respondent: Bradley Motors, Waverly, TN
Violation: Temporary Tag Violation
Action: \$1,500 Civil Penalty

Respondent: River City Car Exchange, LLC, Chattanooga, TN
Violation: Issuance of a False Temporary Tag

Action: \$700 Civil Penalty

Respondent: Amigo's Auto Sales & Repair, Murfreesboro, TN
Violation: Expired City and County Business License
Action: \$500 Civil Penalty

Respondent: Green Ride, Inc., Nashville, TN
Violation: Temporary Tag Violation, Temporary Tag Log Violation and Failure to Respond to Commission
Action: \$3,250 Civil Penalty

Respondent: Universal Kia, Madison, TN
Violation: Unlicensed Salesperson
Action: \$500 Civil Penalty

Respondent: Crown of Cleveland, LLC, Cleveland, TN
Violation: Temporary Tag Log, Issuing More Than Two Temporary Tags and Failure to Timely Discharge Lien
Action: \$2,500 Civil Penalty

PRIVATE INVESTIGATION & POLYGRAPH COMMISSION

Respondent: William Curtis Burkett, PI-6495; Clinton, TN and Burkett & Associates Investigations, PIC-1609; Clinton, TN
Violation: Accepting payment for services not rendered
Action: Revocation

Respondent: Clata Renee Brewer, PI-6727; Hendersonville, TN
Violation: Failure to notify the Commission of an arrest
Action: \$125 Civil Penalty

Respondent: Prinow Investigations, PIC-1941; Hendersonville, TN
Violation: Failure to notify the Commission of an arrest
Action: \$125 Civil Penalty

PRIVATE PROBATION SERVICES COUNCIL

No actions taken.

PRIVATE PROTECTIVE SERVICES

Respondent: Jason Randall Hammonds, AG-620576; Kingsport, TN
Violation: Working as security officer without being registered
Action: \$1,200 Civil Penalty

Respondent: Seith Eric Hensley, UG-422715; Antioch, TN
Violation: Failure to notify of arrest
Action: \$200 Civil Penalty

Respondent: Brenn Huntsman, AG-612161; Cottontown, TN
Violation: Failure to notify of arrest
Action: \$200 Civil Penalty

Respondent: A&S Protection Security; Memphis, TN
Violation: Unlicensed activity
Action: \$425 Civil Penalty

RACE TRACK LICENSING PROGRAM

No actions taken.

REAL ESTATE APPRAISERS

No actions taken.

REAL ESTATE COMMISSION

Respondent: Grantland "Grant" W. Hammond, Brentwood, TN.
Violation: Failure to timely disburse/interplead earnest money
Action: \$1,000 Civil Penalty, attend one regularly scheduled two-day commission meeting

Respondent: Michael Conway, Cordova, TN.
Violation: Unlicensed activity
Action: \$2,000 Civil Penalty

Respondent: Diana Carol Richards, Brentwood, TN.
Violation: Failure to adequately supervise activities of affiliates (Advertising)
Action: \$500 Civil Penalty, attend one regularly scheduled two-day Commission meeting

Respondent: Deanna Dawn Stephenson, Covington, GA.
Violation: Failing, within a reasonable time, to account for or to remit moneys belonging to others; Accepting a commission or consideration from any person except broker; Unlicensed firm; Failure to respond to a complaint filed with the Commission; Engaging in real estate activities with retired license; Failure to timely account for trust fund deposits and all other property received from any party to the transaction
Action: Revoke License

Respondent: Verisa D. Reynolds, Clarksville, TN.
Violation: Failure to adequately supervise activities of affiliates
Action: \$1,000 Civil Penalty, attend one regularly scheduled two-day
Commission meeting

Respondent: Ronald Wayne Reynolds, II, Nashville, TN
Violation: Failure to maintain Errors and Omissions insurance
Action: \$1,100 Penalty Fee, provided proof of errors and omissions ins.

Respondent: Joseph Thomas Valenti, Nashville, TN
Violation: Failure to timely complete required education
Action: \$600 Civil Penalty

Respondent: Carla Faye Torkelson, Hendersonville, TN
Violation: Failure to timely complete required education
Action: \$600 Civil Penalty

SCRAP METAL DEALERS

No actions taken.

SOIL SCIENTISTS

No actions taken.

**The following individuals have had their licenses suspended in accordance with
Tenn. Code Ann. §36-5-706 or Tenn. Code Ann. §56-1-313:**

Alarm Systems Contractors

Antonio Agnew	Memphis, TN
Cleveland Jones	Memphis, TN

Barber Board

Rodney Hess	Cookeville, TN
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Board of Cosmetology

Lara Brito	Nashville, TN
Angela Gardner-Blackmore	Goodlettsville, TN
Audra Baillie	Lafayette, TN
Wilenceia Douglas	Memphis, TN

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Toya Hawkins
Edith Morton
Chandra Wilson
Sherika Bowden
Shawnia Davis
Jasper Dowdy
Virginia Glenn
Uyvonka Grice
Kenya Moolenaar

Columbia, TN
Shelbyville, TN
Memphis, TN
Nashville, TN
Memphis, TN
Fresno, CA
Memphis, TN
Cordova, TN
Mt. Juliet, TN

Burial Services

Paula G. Lindsey
Taswan N. Mims

Columbia, TN
Knoxville, TN

Locksmith Licensing Program

John Muir
Larry Roberts

Mt. Juliet, TN
White House, TN

Motor Vehicle Commission

Bryan Loveday
Phillip Roberts
Robert Stence
Lasharia Williams
Mary Nash
Marcus Kilgore

Kodak, TN
Cordova, TN
Cleveland, TN
Union City, TN
Cookeville, TN
Apison, TN

Private Protective Services

Armed Guards:
Yazid Al-Khaafidh
Bill Barham
Michael Beck
Jerry Bobo
Andre Brooks
Jermald Butler
Stevon Campbell
Bobby Causey
A. Cunningham
Alex Dixon
Shana Dodd
Steven Dortch
Frederick Dunn
Jamarcus Evans
Elvino Evans

Bartlett, TN
Memphis, TN
Memphis, TN
Memphis, TN
Memphis, TN
Bartlett, TN
Memphis, TN
Memphis, TN
Memphis, TN
Memphis, TN
Memphis, TN
Murfreesboro, TN
Memphis, TN
Memphis, TN
Memphis, TN
Munford, TN

Kevin Evans	Nashville, TN
Eric Farmer	Memphis, TN
Donald Garrett	Bartlett, TN
Keith Grant	Memphis, TN
Christopher Green	Chattanooga, TN
Tony Greer	Memphis, TN
Kenneth Hailey	Southaven, MS
Isadore Harris	Memphis, TN
Arsenio Hobson	Memphis, TN
Arthur Howard	Memphis, TN
Jefferey Isbell	Chattanooga, TN
Andre Johnson	Nashville, TN
James Keeton	Piney Flats, TN
Tyrone Leavells	Memphis, TN
Andrew Lee	Hernando, MS
Joe Levy	Memphis, TN
William Lewis	Millington, TN
Plato Lewis	Memphis, TN
Daniel Mason	Hermitage, TN
Demonta McKell	Madison, TN
Timmy McKenney	Nashville, TN
Robert McKinney	Brighton, TN
Michael Moore	Memphis, TN
Jacques Morris	Memphis, TN
James Muckle	Memphis, TN
Charles Neal	Memphis, TN
Lonnie Norton	Memphis, TN
Darryl Palmer	Horn Lake, MS
Michael Randle	Memphis, TN
Lee Short	Memphis, TN
Joshua Simmons	LaVergne, TN
Leroy Snell	Memphis, TN
Jerry Strong	Memphis, TN
Christopher Taylor	Cordova, TN
Daman Thomas	Nashville, TN
Joseph Tortorice	Corryton, TN
Darrin Trent	Memphis, TN
James Valentine	Memphis, TN
Louis Walker	Memphis, TN
Marcus Walker	Memphis, TN
Gerald White	Antioch, TN
Jonathan White	Medon, TN
Jonathan Wilkerson	Memphis, TN
Kenneth Wilson	Nashville, TN
Roderic Yelvington	Memphis, TN

State Certified Trainers:
James Keeton

Piney Flats, TN

Unarmed Guards:

Jamal Banks	Memphis, TN
Johnathon Batey	Nashville, TN
Darshawn Booker	Memphis, TN
Davy Boone	Idlewild, TN
Daron Boyce	Memphis, TN
Joseph Brown	Memphis, TN
Rhonda Burson	Lupton City, TN
Jesse Bush	Memphis, TN
Aaron Carney	Nashville, TN
Zucchinius Carruth	Memphis, TN
Hiram Clark	Knoxville, TN
Norman Coe	Memphis, TN
Jeremiah Crenshaw	Memphis, TN
Jason Curtis	Memphis, TN
Orlandos Embry	Memphis, TN
Josten Finley	Humboldt, TN
Michael Frazier	Memphis, TN
Terrance Gaither	Memphis, TN
Lageorgio Granderson	Memphis, TN
Robert Green	Spring Hill, TN
Joshua Haley	Covington, TN
Clarence Hardrick	Batesville, MS
Maurice Hayes	Memphis, TN
Michael Holland	Nashville, TN
Jerome Hughes	Memphis, TN
Justen Hyman	Memphis, TN
Harold Jackson	Chattanooga, TN
Antonio Johnson	Nashville, TN
Courtsey Johnson	Memphis, TN
Donyell Jones	Memphis, TN
Robert Killion	Murfreesboro, TN
Katrina King	Knoxville, TN
Demarrious Malone	Memphis, TN
Marcus Mayes	Memphis, TN
John Miles	Memphis, TN
Antonio Morales	Memphis, TN
Quinton Morgan	Memphis, TN
Samone Nelson	Memphis, TN
William Parr	Millington, TN
Bryant Phillips	Memphis, TN
Debra Pruett	Auburn, MI
Tyrone Rogers	Memphis, TN
Bobby Sample	Memphis, TN
Robert Scott	Nashville, TN
Travis Seals	Memphis, TN
Darrell Smith	Memphis, TN
Christopher Smith	Chattanooga, TN
Alexander Smith	Nashville, TN

Christopher Stewart	Nashville, TN
Shed Sutherland	Memphis, TN
Shawn Sutton	Nashville, TN
Jarvis Taylor	Memphis, TN
Clarence Taylor	Memphis, TN
Carlos Thirsty	Memphis, TN
Ronald Thomas	Memphis, TN
Jeremy Vincent	Smyrna, TN
Michael Walker	Brownsville, TN
Stanley Williams	Memphis, TN
Jonathan Williams	White House, TN
Agnes Wilson	Memphis, TN
Jermaine Wynn	Cordova, TN

Real Estate Commission

Mary Anne Simmons	Lexington, KY
Robert C. Wang	Prospect, KY
Sammy Ford	Mount Vernon, KY
Mackie Edward Shelton	Scottsville, KY
Robert C. Davis	Albany, KY

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