



# MEDIA RELEASE

STATE OF TENNESSEE  
DEPARTMENT OF COMMERCE AND INSURANCE

FOR IMMEDIATE RELEASE

CONTACT: D. Christopher Garrett  
615.741.6007 (office)

## REGULATORY BOARDS DISCIPLINARY ACTION REPORT

March 2010

### **Alarm Systems Contractors Board**

Respondent: Security Specialist & Andrew R Dlugos  
Violation: Unlicensed activity.  
Action: Final Order-\$4000.00 Civil Penalty.

Respondent: Ball Communications  
Violation: Unlicensed activity.  
Action: \$5000.00 Civil Penalty.

Respondent: Jeffery L Ball  
Violation: Unlicensed activity.  
Action: \$3000.00 Civil Penalty

### **Auctioneer Commission**

Respondent: Pioneer Realty and Auction  
Violation: Advertising violation  
Action: \$250 Civil Penalty

Respondent: Leslie Meeks  
Violation: Unlicensed activity  
Action: \$500 Civil Penalty

Respondent: Meek's Auctions  
Violation: Unlicensed activity  
Action: \$500 Civil Penalty

## **Board of Accountancy**

Respondent: John L. Brown, Hendersonville, TN  
Violation: Failure to Comply With CPE Audit  
Action: \$500 Civil Penalty Must Submit Compliance With CPE Requirements for Next 2 Reporting Cycles

Respondent: Theodore C. Bullock, Ooltewah, TN  
Violation: Failure to Comply With CPE Audit  
Action: \$500 Civil Penalty

Respondent: Susan Roberta Cockrell Koch, Birmingham, AL  
Violation: Failure to Pay Professional Privilege Tax  
Action: \$500 Civil Penalty Reinstate License Pay Professional Privilege Tax

Respondent: Regina L. Ng, Lawrenceville, GA  
Violation: Failure to Comply With CPE Audit  
Action: \$500 Civil Penalty

## **Board of Funeral Directors and Embalmers**

Respondent: Gowen-Smith Chapel, Shelbyville, TN  
Violation: Charging for transportation that, according to the General Price List, should be included in the charge for a direct cremation, charging for washing, disinfecting, dressing, and cosmetology whenever the body is embalmed and multiple other aspects of the establishment's prices lists did not comply with the Funeral Rule  
Action: \$750 Civil Penalty

Respondent: Hall Funeral Home, LLC, Celina, TN  
Violation: The reason for embalming is missing on Statements of Funeral Goods and Services Selected and multiple other aspects of the establishment's prices lists did not comply with the Funeral Rule  
Action: \$250 Civil Penalty

Respondent: Hamlett-Dobson Funeral Homes, Kingsport, TN  
Violation: The reason for embalming is missing on Statements of Funeral Goods and Services Selected  
Action: \$500 Civil Penalty

Respondent: Heritage Funeral Homes and Cremation Services, Chattanooga, TN

Violation: The establishment offers direct cremation but does not list an alternative container on its price list, the price range on the General Price List for outer burial containers does not match the prices on the Outer Burial Container Price List

Action: \$250 Civil Penalty

Respondent: High Point Funeral Chapel, Memphis, TN

Violation: Establishment consistently performed cremations without permits required by law and failed to establish and maintain a system for accurately identifying the dead human bodies within its possession and control

Action: Summary Suspension to Cease and Desist from performing cremations at its facility until such time as the matter is heard pursuant to the contested case provisions of Tenn. Code Ann. § 4-5-301 et seq. or otherwise modified by the Board

Respondent: J. O. Patterson Mortuary, Memphis, TN

Violation: During an inspection on April 23, 2008, conditions at the establishment were of such nature and magnitude to constitute unprofessional conduct

Action: \$500 Civil Penalty

Respondent: J. O. Patterson Mortuary, Memphis, TN

Violation: During an inspection on August 20, 2008, conditions at the establishment were of such nature and magnitude to constitute unprofessional conduct

Action: \$500 Civil Penalty

Respondent: J. O. Patterson Mortuary, Memphis, TN

Violation: Operating the establishment on an expired license, the preparation room was not in a sanitary condition and the outer burial container price range was not accurate on the General Price List

Action: \$2200 Civil Penalty

Respondent: M. J. Edwards Whitehaven Funeral Chapel, Memphis, TN

Violation: The establishment name on signs and stationery does not match name approved by the Board and a copy of the current license and latest inspection report of the crematory that the funeral home uses was not available for inspection

Action: \$250 Civil Penalty

Respondent: N. H. Owens & Son Funeral Home, Memphis, TN  
Violation: The establishment utilized the services of an embalmer on multiple occasions whose license was expired, the funeral director license of the manager was not available for inspection and the outer burial container price range on the General Price List was inconsistent with the Outer Burial Container Price List  
Action: \$1500 Civil Penalty

Respondent: N. J. Ford & Sons Funeral Home, Memphis, TN  
Violation: The name of the establishment on signage and paperwork was different than the name approved by the Board and multiple aspects of the establishment's prices lists did not comply with the Funeral Rule  
Action: \$750 Civil Penalty

Respondent: Northridge Woodhaven Funeral Home, Millington, TN  
Violation: The establishment name on its sign was different than the approved by the Board and multiple aspects of the establishment's prices lists did not comply with the Funeral Rule  
Action: \$250 Civil Penalty

Respondent: Rawlings Funeral Home, Sevierville, TN  
Violation: Multiple aspects of the establishment's prices lists did not comply with the Funeral Rule  
Action: \$350 Civil Penalty

Respondent: Quality Caskets for Less, Inc., Franklin, TN  
Violation: Offering to engage in the operation of an establishment without first becoming duly licensed  
Action: \$1000 Civil Penalty

### **Board For Licensing Contractors**

Respondent: Benny D. Black Electric, Erin, TN  
Violation: Unlicensed Activity  
Action: \$5,000 Civil Penalty

Respondent: Jerry Butler, Lavergne, TN  
Violation: Unlicensed Activity  
Action: \$2,500 Civil Penalty

Respondent: C C and T Buildings and Construction, Sweetwater, TN  
Violation: Unlicensed Activity  
Action: \$250 Civil Penalty

Respondent: Alton Harp, Greenbrier, TN  
Violation: Failure to Obtain Proper Permits/Inspections  
Action: \$250 Civil Penalty

Respondent: Matchpoint, Inc., Wilmington, NC  
Violation: Unlicensed Activity  
Action: \$1,000 Civil Penalty

Respondent: Tim W. Stoll, Pleasantville, TN  
Violation: Unlicensed Activity  
Action: \$250 Civil Penalty

Respondent: Walt's Portable Buildings, Inc., Lafayette, TN  
Violation: Unlicensed Activity  
Action: \$250 Civil Penalty

### **Employee Leasing Licensing Program**

Respondent: Spring Resources, Inc., Birmingham, MI  
Violation: Unlicensed conduct  
Action: \$18,000 Civil Penalty and Investigative and Hearing Costs

### **Locksmith Licensing Program**

Respondent: Mark E Storkson  
Violation: Unlicensed Activity.  
Action: \$1000.00 Civil Penalty

### **Motor Vehicle Commission**

Respondent: Cars, Etc., Knoxville, TN  
Violation: Temporary Tag Log Violation  
Action: \$500 Civil Penalty

Respondent: RBS Motor Sales, Red Boiling Springs, TN  
Violation: Business Hours  
Action: \$250 Civil Penalty

Respondent: McDowell Motor Company, Lebanon, TN  
Violation: Lien Violation  
Action: \$500 Civil Penalty

Respondent: Miracle Ford, Inc., Gallatin, TN  
Violation: Temporary Tag Log  
Action: \$500 Civil Penalty

Respondent: Elite Auto, LLC, Springfield, TN  
Violation: Temporary Tag Log  
Action: \$500 Civil Penalty

Respondent: Peggy's Auto Sales, Hendersonville, TN  
Violation: Temporary Tag Log Violation  
Action: \$500 Civil Penalty

Respondent: Middle Tennessee Motor Car, Hartsville, TN  
Violation: Temporary Tag Log Violation  
Action: \$500 Civil Penalty

### **Private Protective Security Services**

Respondent: Robert Edward Meagher  
Violation: Failure of notify of arrest within 30 days.  
Action: Signed Revocation Consent Order.

Respondent: Brandon A Barbee  
Violation: Failure of notify of arrest within 30 days.  
Action: Signed Revocation Consent Order.

Respondent: Albert V Hoffman  
Violation: Failure of notify of arrest within 30 days.  
Action: \$250.00 Civil Penalty.

Respondent: KRC Security  
Violation: Unlicensed activity.  
Action: Signed Revocation Agreed Order

### **Tennessee Board of Examiners for Land Surveyors**

Respondent: Travis Blake King, #2194  
Violation: Felony Conviction  
Action: License REVOKED per TCA 62-18-116(a)(1)(E)

### **Tennessee Collection Service Board**

Respondent: Regional Adjustment Bureau, Inc.  
Violation: Unauthorized third party contact  
Action: \$1,000 Civil Penalty

Respondent: Coface North America  
Violation: Unlicensed activity  
Action: \$50,000 Civil Penalty

Respondent: Professional Debt Mediation, Inc.  
Violation: Unlicensed activity  
Action: \$1,000 Civil Penalty

Respondent: Professional Account Services, Inc.  
Violation: Contact with a debtor at an inconvenient time  
Action: \$500 Civil Penalty

### **Real Estate Appraiser Commission**

Respondent: Michael L. Duncan  
Violation: Several violations of USPAP, including failure to properly apply recognized methods and appraisal techniques and properly report the appraisal communicated to the client.  
Action: \$500 Civil Penalty and 45 hours education

Respondent: Merv Leroy Norwood  
Violation: Several violations of USPAP, in an appraisal of a lake front property. The Respondent failed to properly analyze the lake influence on the value of the property.  
Action: \$3000 Civil Penalty and 45 hours education

Respondent: Justin N. Rogers  
Violation: Several violations of USPAP, including failing to adequately analyze the listing and transfer history of the subject and the comparable sales and omitting significant information regarding current market condition. The current zoning of the subject property was not accurately reported or adequately addressed and the report date was inaccurate.  
Action: \$750 Civil Penalty and 30 hours education

Respondent: Russell Farley  
Violation: Respondent agreed to the voluntary surrender of license. Two complaints alleged negligence.  
Action: Signed consent order for voluntary surrender

Respondent: William Louis Boue  
Violation: Several violations of USPAP, including failure to properly apply recognized methods and appraisal techniques and properly report the appraisal communicated to the client.  
Action: \$1000 Civil Penalty and 45 hours education

Respondent: Frederick J. Hooks  
Violation: Several violations of USPAP, including negligent reporting issues throughout and failure to analyze and report market conditions, seller concessions and sales history and condition of the improvement information accurately.  
Action: \$1000 Civil Penalty and 30 hours education

Respondent: Bradley Eldridge  
Violation: Respondent's certification was suspended for two (2) years or indefinitely pursuant to reciprocal discipline with the Kansas Real Estate Appraisal Board.  
Action: Respondent's license was suspended indefinitely

Respondent: Charles Aldridge  
Violation: Several violations of USPAP, in two appraisals which indicated negligence in applying FHA requirements.  
Action: \$500 Civil Penalty and 30 hours education

Respondent: Horace A. Broome  
Violation: Several violations of USPAP, including failure to verify relevant data and report information accurately  
Action: \$1000 Civil Penalty and 15 hours education

Respondent: Duane Carson Harris  
Violation: Violated USPAP by signing a misleading appraisal report that indicated that he had conducted a visual inspection when a trainee had conducted the inspection.  
Action: \$1500 Civil Penalty and 15 hours education

Respondent: Christopher Doran  
Violation: Several violations of USPAP, including communicating a value which was inflated due to the use of inappropriate comparables.  
Action: \$4000 Civil Penalty and 45 hours education



Respondent: Frederick Schaad  
Violation: Violations of USPAP, including using inappropriate comparables that acted to inflate the Respondent's value conclusion.  
Action: \$1500 Civil Penalty, 30 hours education and 1 year probation.

Respondent: Rex McCasland, Jr.  
Violation: Guilty plea to a 1 count Criminal Information in the US District Court, Western District of Tennessee which alleged that he engaged in a conspiracy to violate federal mail, wire and bank fraud statutes based on his actions in developing 5 residential appraisals in Memphis in 2004.  
Action: Permanent revocation of the Residential Real Estate Appraiser certificate and assessed costs of Administrative Procedures Division

Respondent: Richard D. Hyatt  
Violation: Several violations of USPAP, including significant errors and omissions in two appraisal reports. The number of errors affected the credibility of the two appraisals. The Respondent failed to disclose his lack of competency in the geographic area within these appraisal reports.  
Action: \$7500 Civil Penalty, hearing and investigation costs, and one (1) year suspension

#### **Tennessee Real Estate Commission:**

Respondent: Selvyn Amaya, Nashville, TN  
Violation: Failure to maintain E&O insurance  
Action: \$100 Civil Penalty

Respondent: Tobias "Toby" Balda, Franklin, TN  
Violation: Failure to maintain E&O insurance  
Action: \$200 Civil Penalty

Respondent: Robert "Scott" Beavers, Murfreesboro, TN  
Violation: Failure to maintain E&O insurance  
Action: \$50 Civil Penalty

Respondent: Stephen T. Bishop, Knoxville, TN  
Violation: Failure to maintain E&O insurance  
Action: \$50 Civil Penalty

Respondent: Jerry "Dee" Brannon, Nashville, TN  
Violation: Failure to maintain E&O insurance  
Action: \$200 Civil Penalty

Respondent: David J. Childers, Nashville, TN  
Violation: Failure to maintain E&O insurance  
Action: \$50 Civil Penalty

Respondent: Eric C. Cooper, Memphis, TN  
Violation: Failure to maintain E&O insurance  
Action: \$300 Civil Penalty

Respondent: Lisa Ann Herndon, Newport, TN  
Violation: Failure to maintain E&O insurance  
Action: \$100 Civil Penalty

Respondent: Kyshawn "Shawn" Huffman, Nashville, TN  
Violation: Failure to maintain E&O insurance  
Action: \$50 Civil Penalty

Respondent: Charlie Hurt, Bristol, VA  
Violation: Failure to maintain E&O insurance  
Action: \$50 Civil Penalty

Respondent: Charles V. Lanza, Huntsville, AL  
Violation: Failure to maintain E&O insurance  
Action: \$50 Civil Penalty

Respondent: Karen A. Lynn, Memphis, TN  
Violation: Failure to maintain E&O insurance  
Action: \$100 Civil Penalty

Respondent: Carol Y. Mayall, Memphis, TN  
Violation: Failure to maintain E&O insurance  
Action: \$50 Civil Penalty

Respondent: Grant R.G. McGregor, Portland, TN  
Violation: Failure to maintain E&O insurance  
Action: Revocation

Respondent: Samuel "Sam" Mitchell, Memphis, TN  
Violation: Failure to complete education requirement timely  
Action: \$550 Civil Penalty

Respondent: Stephen M. Outlaw, Franklin, TN  
Violation: Failure to maintain E&O insurance  
Action: \$50 Civil Penalty

Respondent: Darrell R. Robertson, Nashville, TN  
Violation: Failure to maintain E&O insurance  
Action: \$50 Civil Penalty

Respondent: Betsy Robinson, White House, TN  
Violation: Failure to maintain E&O insurance  
Action: \$50 Civil Penalty

Respondent: Cindy L. Walker, Chattanooga, TN  
Violation: Failure to timely complete required education  
Action: \$600 Civil Penalty

Respondent: Sandra L. Wheeler, Brentwood, TN  
Violation: Failure to maintain E&O insurance  
Action: \$50 Civil Penalty

Respondent: Brett Williams, Nashville, TN  
Violation: Failure to maintain E&O insurance  
Action: \$50 Civil Penalty