

Program	Respondent	Location	Violation	Action	Date
Accountancy	Jonathan David Frost	Signal Mountain, TN	Dishonesty, fraud, or gross negligence in the performance of services as a licensee and failure to exercise due professional care	Permanent revocation of CPA license	2/23/2024
Accountancy	J.D. Frost & Company, PLLC	Chattanooga, TN	Dishonesty, fraud, or gross negligence in the performance of services as a licensee and failure to exercise due professional care	Permanent revocation of firm permit	2/23/2024
Accountancy	Keystone CPAs, LLC	Chattanooga, TN	Operating a CPA firm without a firm permit	\$650 civil penalty	2/21/2024
Alarm Systems Contractors	Titan IT - Solutions	Hendersonville, TN	Unlicensed activity	\$700 civil penalty	2/22/2024
Architects & Engineers	H Lewis Wright	Charlotte, NC	Practicing on an expired permit	\$1,000 civil penalty and passed laws and rules exam	2/20/2024
Architects & Engineers	Ian Thomas Blackmore	Signal Mountain, TN	Practicing on an expired permit	\$1,250 civil penalty and passed laws and rules exam	2/26/2024
Architects & Engineers	Erin Marie Woodson	Apison, TN	Practicing on an expired permit	\$1,000 civil penalty and passed laws and rules exam	2/23/2024
Athletic Commission	NO ACTION TAKEN				
Auctioneers	NO ACTION TAKEN				
Burial Services	Helen Crigger Cemetery	Munford, TN	Failed to make a deposit to the Improvement Care Trust Fund in accordance with the law, failed to maintain accurate lot space records on one (1) sales contract, failed to make twelve (12) deposits to the Improvement Care Trust Fund within the time allowed by law, and the 2021 and 2022 Cemetery Company's Annual Reports on Improvement Care Trust Fund were not completed correctly	\$500 civil penalty	2/20/2024
Burial Services	Haven Hill Memorial Gardens, inc.	Madisonville, TN	Failed to make deposits to the Improvement Care Trust Fund in accordance with the law and failed to file the 2020 and 2021 Cemetery Company's Annual Reports on Merchandise and Services Trust Fund and Improvement Care Trust Fund within the time limits required by law	\$500 civil penalty	2/29/2024
Burial Services	Highland Memorial Gardens	Jackson, TN	Failed to repair/replace several damaged monuments, several grave markers were sunken, tiles were missing vases in the mausoleum, failed to make three (3) deposits to the Improvement Care Trust Fund in accordance with the law, failed to pay consumer protection fees owed, failed to make six (6) deposits to the Merchandise and Services Trust Fund within the time required by law, and one (1) contract did not contain a detailed description of the location of the interment site purchased	\$1,500 civil penalty	2/20/2024
Burial Services	Ridgecrest Cemetery	Jackson, TN	Failed to repair/replace several damaged monuments, failed to clean several stains on the mausoleum within the cemetery, failed to make two (2) deposits to the Improvement Care Trust Fund in accordance with the law, failed to pay consumer protection fees owed, charged memorial care installation fees that exceeded the maximum allowed by law, failed to make three (3) deposits to the Merchandise and Services Trust Fund within the time required by law, and failed to file the 2018 Cemetery Company's Annual Report on Improvement Care Trust within the time required by law	\$1,500 civil penalty	2/26/2024
Burial Services	Richlawn Cemetery	Waverly, TN	Failed to maintain the mausoleum within the cemetery so as to reflect respect for the memory of those whose remains are interred in the cemetery and failed to make eleven (11) deposits to the Improvement Care Trust Fund within the time required by law	\$500 civil penalty	2/20/2024
Burial Services	Lakewood Memory Gardens - East	Chattanooga, TN	Failed to pay consumer protection fees owed and failed to timely respond to the complaint	\$750 civil penalty	2/8/2024
Burial Services	Jennings & Ayers Funeral Home	Murfreesboro, TN	Failed to pay a delinquent examination fee	\$250 civil penalty	2/29/2024
Collections	Zions Debt Holdings, LLC	Spanish Fork, UT	Unlicensed activity	\$500 civil penalty	2/14/2024
Collections	i.Q Data International Inc.	Bothell, WV	Failed to stop contacting complainant after being sent a cease-and-desist request	\$500 civil penalty	2/6/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Hometown Restoration Group	Knoxville, TN	Unlicensed activity	\$1,000 civil penalty	2/26/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Path Strategies, LLC	Ooltewah, TN	Unlicensed activity	\$750 civil penalty	2/26/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Midd Tenn Flooring	Nashville, TN	Unlicensed activity	\$500 civil penalty	2/26/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Francisrenovation	Horn Lake, MS	Unlicensed activity	\$500 civil penalty	2/27/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Sparrow Restoration Group	Memphis, TN	Unlicensed activity	\$500 civil penalty	2/27/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	CSS, LLC	Ooltewah, TN	Unlicensed activity	\$500 civil penalty	2/12/2024

Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Paul Davis Restoration	Nashville, TN	Unlicensed activity	\$1,000 civil penalty	2/22/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Level Up Construction	Manchester, TN	Unlicensed activity	\$1,000 civil penalty	2/5/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	1 of 1 Creation	MURFREESBORO, TN	Unlicensed activity	\$500 civil penalty	2/12/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	CT Install America, LLC	Mohnton, PA	Unlicensed activity	\$3,000 civil penalty	2/29/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Ibarra Design Co.	Spring Hill, TN	Unlicensed activity	\$500 civil penalty	2/29/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Renovate Memphis	Memphis, TN	Unlicensed activity	\$3,000 civil penalty	2/29/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Majestic Construction	Memphis, TN	Unlicensed activity	\$500 civil penalty	2/22/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Atkins Services, LLC	Cleveland, TN	Unlicensed activity	\$1,000 civil penalty	2/15/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Liberty Restoration	Nashville, TN	Failure to respond to customer inquiries and did not complete work	\$27,000 civil penalty, \$1,065.75 costs, and revocation of license	2/19/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	CCM Reovera & Sons, Inc.	Mount Juliet, TN	Unlicensed activity	\$750 civil penalty	2/28/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	CEGSF, LLC	Greenbriar, TN	Unlicensed activity	\$1,500 civil penalty	2/27/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Atkins Electrical Co., Inc.	Newton, PA	Unlicensed activity	\$2,000 civil penalty	2/21/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Baldwin Construction	Seymour, TN	Unlicensed activity	\$500 civil penalty	2/14/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Garland Development	Brentwood, TN	Unlicensed activity	\$45,000 civil penalty	2/22/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Conglomco	Maryville, TN	Unlicensed activity	\$10,000 civil penalty	2/9/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	WMMC Construction	Memphis, TN	Unlicensed activity	\$2,500 civil penalty	2/28/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	ABL Homes	Bartlett, TN	Unlicensed activity	\$2,500 civil penalty	2/1/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Bear Cove Properties	Maryville, TN	Unlicensed activity	\$2,000 civil penalty	2/8/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Disaster Services, LLC	Medina, TN	Unlicensed activity	\$1,000 civil penalty	2/28/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Urban Exterior Restoration	Franklin, TN	Unlicensed activity	\$1,500 civil penalty	2/14/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Clippity Clop Construction	Summertown, TN	Unlicensed activity	\$1,000 civil penalty	2/5/2024

Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Southern Home Renovations, LLC	Clarksville, TN	Unlicensed activity	\$1,000 civil penalty	2/27/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Pape's Handyman Remodeling	Dandridge, TN	Unlicensed activity	\$2,500 civil penalty	2/27/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Elkins Building & Remodeling	Rogersville, TN	Unlicensed activity	\$1,000 civil penalty	2/14/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Elkins Building & Remodeling	Rogersville, TN	Unlicensed activity	\$1,000 civil penalty	2/14/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Justin A. Stines	Knoxville, TN	Unlicensed activity	\$500 civil penalty	2/5/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Baker's Pools	Pleasant View, TN	Unlicensed activity	\$1,000 civil penalty	2/19/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Ascent Builders, LLC	Lakeland, TN	Unlicensed activity	\$1,000 civil penalty	2/15/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Jackson Landscaping & Builders	Halladay, TN	Unlicensed activity	\$1,000 civil penalty	2/21/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Caldwell Plumbing Co., Inc.	Wheaton, IL	Willfully failed to provide the board with audited financial statements and continued to contract in amounts that exceeded their license monetary limitations and classifications.	\$100,000 civil penalty, \$2,693.75 costs, and revocation of license	2/9/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Custom Concept Solutions	Clarksville, TN	Unlicensed activity	\$10,000 civil penalty and \$982.50 costs	2/9/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	McGuire Roofing & Construction, LLC	Knoxville, TN	Unlicensed activity	\$25,000 civil penalty	2/20/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Smoky Mountain Enterprises & Construction Services, Inc.	Newport, TN	Unlicensed activity	\$15,000 civil penalty and \$1,080.75 costs	2/20/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Blue Collar Construction	Ring Gold, GA	Unlicensed activity	\$10,000 civil penalty and \$2,083.25 costs	2/8/2024
Cosmetology & Barber	Hushyar Khalifa	Nashville, TN	Person without valid license practicing	\$100 civil penalty	2/27/2024
Cosmetology & Barber	John Thomas Davis Jr.	Columbia, TN	Person(s) without valid license(s) practicing and Responsibilities of owner and manager of shop	\$600 civil penalty	2/16/2024
Cosmetology & Barber	Aresh Garmavi	Antioch, TN	Person(s) without valid license(s) practicing	\$1,000 civil penalty	2/5/2024
Cosmetology & Barber	Edson Dominick Montoya	Antioch, TN	Person(s) without valid license(s) practicing and responsibilities of owner and manager of shop	\$2,500 civil penalty	2/16/2024
Cosmetology & Barber	Finishing Touch Barber Shop	Columbia, TN	Person(s) without valid license(s) practicing	\$100 civil penalty	2/27/2024
Cosmetology & Barber	Montoya's Barbershop, LLC	NASHVILLE, TN	Person(s) without valid license(s) practicing	\$2,000 civil penalty	2/16/2024
Cosmetology & Barber	Orlin Josue Baquedano Carrasco	Nashville, TN	Persons without valid license practicing	\$1,000 civil penalty	2/27/2024
Cosmetology & Barber	NHU PHAN	La Follette, TN	Responsibilities of owner/ manager of shop	\$500 civil penalty	2/22/2024
Cosmetology & Barber	Xi Thi Le	Selmer, TN	Person(s) without valid license(s) practicing and Responsibilities of owner and manager of shop	\$1,500 civil penalty	2/20/2024
Cosmetology & Barber	Flor Del Rosario Enriquez	Nashville, TN	Person(s) without valid license(s) practicing	\$1,000 civil penalty	2/12/2024
Cosmetology & Barber	My Van Nguyen	NASHVILLE, TN	Responsibilities of owner/manager	\$500 civil penalty	2/14/2024
Cosmetology & Barber	Teresa D Munczenski	Hixson, TN	Responsibilities of owner and manager of shop	\$500 civil penalty	2/27/2024
Cosmetology & Barber	Hai Van Bui	Chattanooga, TN	Person(s) without valid license(s) practicing and responsibilities of owner and manager of shop	\$2,500 civil penalty	2/7/2024
Cosmetology & Barber	Heather E Stevens	Brentwood, TN	Responsibilities of owner and manager of shop	\$500 civil penalty	2/7/2024
Cosmetology & Barber	Van Thai Nguyen	Knoxville, TN	Unlicensed activity	\$1,000 civil penalty and \$200 costs	2/26/2024
Cosmetology & Barber	Katie Linn Palmer	Kodak, TN	Unlicensed activity	\$1,000 civil penalty and \$896 costs	2/6/2024
Cosmetology & Barber	Erica's Salon De Belleza	Nashville, TN	Persons practicing without a valid license	\$1,000 civil penalty	2/22/2024
Cosmetology & Barber	Estetica Unisex Venus	Nashville, TN	Shop owner or manager not present and persons without valid license practicing	\$1,500 civil penalty	2/22/2024
Cosmetology & Barber	The Grande Salon	Chattanooga, TN	Unlicensed/ Expired Shop	\$100 civil penalty	2/22/2024
Cosmetology & Barber	Donelson Nails	Nashville, TN	Expired shop license	\$100 civil penalty	2/12/2024

Cosmetology & Barber	Henry Nails and Spa LLC	Chattanooga, TN	Person(s) without valid license(s) practicing	\$2,000 civil penalty	2/7/2024
Cosmetology & Barber	His & Hers Clean Cut	Nashville, TN	Shop owner or manager not present	\$500 civil penalty	2/22/2024
Cosmetology & Barber	Esperanza Hair Style	Nashville, TN	Person(s) without valid license(s) practicing and shop owner/manager not present	\$1,500 civil penalty	2/12/2024
Cosmetology & Barber	Gel Hiigh	Nashville, TN	Unlicensed activity	\$1,000 civil penalty	2/14/2024
Cosmetology & Barber	New York Hair Salon	Memphis, TN	Permitting an individual to perform cosmetology services without a license	\$1,000 civil penalty	2/20/2024
Cosmetology & Barber	Venus Nail Spa	Collierville, TN	Operating on an expired shop license and no licensed shop manager was present during the operation of the shop	\$1,500 civil penalty	2/26/2024
Court Reporters	NO ACTION TAKEN				
Credit Services Business	NO ACTION TAKEN				
Debt Management	NO ACTION TAKEN				
Detection Services Licensing Program	Larry Lee May	Nashville, TN	Unlicensed activity	\$250 civil penalty	2/8/2024
Detection Services Licensing Program	Summit Off Duty Services c/o Athos Group	Irving, TX	Unlicensed activity	Provided proof of registration of the D/B/A	2/5/2024
Funeral Directors & Embalmers	Associated Family Funeral Home, LLC	Adamsville, TN	Failed to report to the Board a change of establishment manager within the time required by law and engaged in deceptive acts or practices defined in the Funeral Rule	\$500 civil penalty	2/28/2024
Geologists	NO ACTION TAKEN				
Home Inspectors	NO ACTION TAKEN				
Land Surveyors	NO ACTION TAKEN				
Motor Vehicle	Ford of Columbia	Columbia, TN	Employing an unlicensed salesperson	\$500 civil penalty	2/1/2024
Motor Vehicle	Friendship Hyundai of Johnson City	Bristol, TN	False, misleading, or deceptive advertising	\$500 civil penalty	2/20/2024
Motor Vehicle	Rogelio Aguilera	Friendship, TN	Unlicensed activity	\$4,500 civil penalty	2/28/2024
Motor Vehicle	By Pass Auto Sales	Columbia, TN	Engaging in false, fraudulent, or deceptive practice(s)	\$500 civil penalty	2/13/2024
Motor Vehicle	The Rite Car LLC	Old Hickory, TN	Engaging in false, fraudulent, or deceptive practice(s)	\$500 civil penalty	2/5/2024
Motor Vehicle	Car Trade Inc.	Nashville, TN	Engaging in false, fraudulent, or deceptive practice(s) and issuing a temporary tag to a salvage vehicle without a rebuilt title	\$2,500 civil penalty	2/6/2024
Private Investigations & Polygraph	NO ACTION TAKEN				
Private Probation Services	Northwest Alternative Correction	Paris, TN	Failed to timely file its November 2023 quarterly report	\$500 civil penalty	2/29/2024
Real Estate Appraisers	NO ACTION TAKEN				
Real Estate Commission	William P. Carter	Lafayette, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	2/2/2024
Real Estate Commission	Michelle Elizabeth McIntosh	Mount Juliet, TN	Advertising violation	\$500 civil penalty	2/21/2024
Real Estate Commission	Erica Turner	Murfreesboro, TN	Advertising violation	\$500 civil penalty	2/26/2024
Real Estate Commission	Veronica Julia James-Crutcher	HENDERSONVILLE, TN	Social media advertising violation	\$500 civil penalty	2/15/2024
Real Estate Commission	Claire O'Brien Gold	Memphis, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	2/27/2024
Real Estate Commission	Edward Lee Rockensock	Mount Juliet, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	2/21/2024
Real Estate Commission	Jennifer Draper	Winter Springs, FL	Failure to respond and failure to supervise an affiliate due to an advertising violation	\$1,500 civil penalty	2/28/2024
Real Estate Commission	Michael Gomez	Thompsons Station, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	2/21/2024
Real Estate Commission	Sarah L. Whitten	Savannah, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	2/13/2024
Real Estate Commission	Jimmy D. Street	Elizabethton, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	2/6/2024
Real Estate Commission	Cynthia A. Murrell	Memphis, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	2/5/2024
Real Estate Commission	Bethanie Sherrod Hutchinson	Gadsden, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$200 civil penalty	2/2/2024
Real Estate Commission	Elizabeth "Liz" Ann Laughter	Marion, AR	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	2/9/2024
Real Estate Commission	Amar Patel	Johnson City, TN	Failure to exercise reasonable skill and care to all parties in a transaction	\$1,000 civil penalty	2/13/2024
Real Estate Commission	Karen Lynn Chenaille	Sevierville, TN	Advertising violation	\$200 civil penalty	2/2/2024
Real Estate Commission	Cristen Bell	Clarksville, TN	Advertising violation	\$500 civil penalty	2/1/2024
Real Estate Commission	Jill Laree Christy	Chattanooga, TN	Making a promise of a character likely to influence or induce a person to enter a contract without the intention of keeping the promise	\$1,000 civil penalty	2/27/2024
Real Estate Commission	Travis Alan Lefevers	Tazewell, TN	Failing to timely account for or remit moneys belonging to others	Revocation of license	2/16/2024
Real Estate Commission	Thomas M. Slattery	Cordova, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	2/6/2024
Real Estate Commission	James "Jimmy" Layne	South Pittsburg, TN	Unlicensed activity	\$1,000 civil penalty	2/14/2024
Real Estate Commission	Jason A. Kurtz	Oak Ridge, TN	Failure to supervise due to firm advertising violation	\$1,500 civil penalty	2/22/2024
Real Estate Commission	Jennifer Moss	Cottontown, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	2/13/2024
Real Estate Commission	Jacqueline Rogers	Clinton, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	2/16/2024
Real Estate Commission	Mike Mekhal	Mount Juliet, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$200 civil penalty	2/6/2024
Real Estate Commission	Thomas Gongola	Loudon, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$200 civil penalty	2/2/2024
Real Estate Commission	Creative Investments Group, LLC	Nashville, TN	Unlicensed activity	\$1,000 civil penalty	2/9/2024
Scrap Metals	NO ACTION TAKEN				
Soil Scientists	NO ACTION TAKEN				