

### DISCIPLINARY ACTION REPORT

Program	Respondent	Location	Violation	Action	Date
Accountancy	Russell A. Siegfried	Memphis, TN	Providing attest services without a valid firm permit and without being enrolled in peer review	\$1,500 civil penalty	1/3/2024
Alarm Systems Contractors	NO ACTION TAKEN				
Architects & Engineers	Sansbury Sweeney	Memphis, TN	Practicing on an expired license	\$7,750 civil penalty and passed laws and rules exam	1/3/2024
Athletic Commission	NO ACTION TAKEN				
Auctioneers	John Wayne Rosenbaum	Jonesborough, TN	All licensees must obtain six (6) hours of continuing education per renewal cycle in order to renew a license	\$100 civil penalty	12/18/2023
Burial Services	Hunter Memorial Park	Watertown, TN	Failed to file the 2021 and 2022 Cemetery Company's Annual Reports on Improvement Care Trust Fund within the time required by law and failed to make twenty (20) deposits to the Improvement Care Trust Fund within the time required by law	\$250 civil penalty	1/16/2024
Burial Services	Brownsville Memorial Gardens	Brownsville, TN	Failed to maintain the mausoleum within the cemetery so as to reflect respect for the memory of those whose remains are interred in the cemetery, failed to make deposits to the Improvement Care Trust Fund and the Merchandise and Services Trust Fund in accordance with the law, failed to file the 2019 and 2021 Cemetery Company's Annual Reports on Improvement Care and Merchandise and Services within the time required by law, and the 2022 Annual Report filed was not completed correctly	\$250 civil penalty	1/31/2024
Burial Services	Highland Cemetery Company, Inc.	Chattanooga, TN	Failed to register the cemetery company with the Tennessee Secretary of State as required by law, failed to make deposits to the Improvement Care Trust Fund within limits required by law, and failed to file the 2021 and 2022 Cemetery Company's Annual Reports with Burial Services as required by law	\$1,000 civil penalty	1/31/2024
Burial Services	Greenelawn Memory Gardens, Inc.	Greeneville, TN	Failed to make deposits to the Improvement Care Trust Fund and the Merchandise and Services Trust Fund in accordance with the law, failed to make fourteen (14) deposits to the Merchandise and Services Trust Fund and nine (9) deposits to the Improvement Care Trust Fund within the time limits required by law, failed to maintain an active corporation status with the Tennessee Secretary of State as required by law, and the 2021 Cemetery Company's Annual Report on Improvement Care Trust Fund was not filed within the time required by law and was not completed correctly	\$1,500 civil penalty	1/31/2024
Burial Services	Wilson County Memorial Park	Lebanon, TN	Failed to make twenty (20) deposits to the Improvement Care Trust Fund within the time required by law	\$750 civil penalty	1/5/2024
Burial Services	Hilcrest Memorial Gardens	Cleveland, TN	Failed to repair two (2) damaged crypt plates on the outside area of the mausoleum and failed to make nine (9) deposits to the Improvement Care Trust Fund within the time required by law	\$500 civil penalty	1/5/2024
Burial Services	Sunset Memorial Gardens	Cleveland, TN	Failed to repair/replace three (3) damaged/missing crypt plates in the mausoleum, failed to remit a delinquent examination fee, failed to make nine (9) deposits to the Improvement Care Trust Fund within the time required by law, and failed to make seven (7) deposits to the Merchandise and Services Trust Fund within the time required by law	\$750 civil penalty	1/5/2024
Burial Services	Sunset Memorial Gardens	Cleveland, TN	Treating a member of the public in an unreasonable manner that under the circumstances falls below the standard of professional cemetery operators	\$500 civil penalty	1/5/2024
Burial Services	Loudon Memory Gardens, Inc.	Lenoir City, TN	Failed to order merchandise sold or deposit the appropriate amount to the Merchandise Services Trust for four (4) contracts within the time required by law, failed to maintain an active corporation status with the Tennessee Secretary of State, failed to make three (3) deposits to the Improvement Care Trust within the time required by law, failed to make three (3) deposits to the Merchandise and Services Trust within the time required by law, and failed to file the 2020 and 2021 Cemetery Company's Annual Reports on Improvement Care Trust and Merchandise and Services Trust within the time required by law	\$1,000 civil penalty	1/16/2024
Burial Services	Forest Hill Funeral Home and Memorial Park Midtown	Memphis, TN	Failed to maintain cemetery grounds so as to reflect respect for the memory of the dead in keeping with the reasonable sensibilities of survivors of those whose remains are interred in the cemetery, failed to make three deposits to the Merchandise and Services Trust within the time required by law, adequate contract records not maintained as required by law, and the 2019, 2020, 2021 Cemetery Company's Annual Reports on Improvement Care Trust Fund and Merchandise and Services Trust Fund reported incorrect number of contracts sold	\$500 civil penalty	1/3/2024
Burial Services	N. J. Ford & Sons Funeral Home	Memphis, TN	Permitted an individual to write two (2) preneed funeral contracts with an expired preneed sales agent registration, failed to refund excess funds on five (5) contracts to the purchaser, the purchaser's estate or named beneficiary, a discount was given on a preneed funeral contract, failed to timely file a preneed funeral contract death claim, failed to make six (6) deposits to the trust fund within the time required by law, and failed to file the 2022 Establishment's Preneed Funeral Fund Annual Report within the time required by law	\$3,500 civil penalty	1/31/2024
Burial Services	Jarnigan & Son Mortuary	Knoxville, TN	Failed to remit delinquent examination fees, did not maintain a copy of the preneed insurance policy on file for thirty-four (34) preneed funeral contracts, and failed to file the 2021 and 2022 Establishment's Preneed Funeral Fund Annual Reports within the time required by law	\$500 civil penalty	1/29/2024

Collections	NO ACTION TAKEN				
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Aleph Davis, LLC	Nashville, TN	Unlicensed activity	\$500 civil penalty	1/2/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Edwards Home Improvement and Landscaping	Memphis, TN	Unlicensed activity	\$500 civil penalty	12/26/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Arac Roof It Forward, LLC	Woodstock, GA	Unlicensed activity	\$1,500 civil penalty	1/4/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Duke's Exteriors, LLC	Mount Juliet, TN	Unlicensed activity	\$2,500 civil penalty	1/2/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Pool and Spa Tech	Decatur, TN	Contracting in amounts over \$25,000 and did not respond to an open investigation	Voluntarily surrendered license	1/16/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	7 Lakes Design and Build	Knoxville, TN	Unlicensed activity	\$500 civil penalty	1/18/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Brandon Wilson	Knoxville, TN	Unlicensed activity	\$1,250 civil penalty	1/29/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Carex Design Group, LLC	Knoxville, TN	Unlicensed activity	\$5,000 civil penalty	1/31/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Landmark Roofing, LLC	Fort Wayne, IN	Unlicensed activity	\$2,500 civil penalty	1/24/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Brandon Reed	Gallatin, TN	Unlicensed activity	\$500 civil penalty	1/8/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	AVE Concrete Finishing & Contractors	Cordova, TN	Unlicensed activity	\$1,000 civil penalty	1/29/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Lil Randys	Rocky Top, TN	Unlicensed activity	\$1,000 civil penalty	12/28/2023
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Superior Custom Remodel	Shelbyville, TN	Unlicensed activity	\$1,000 civil penalty	1/9/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Naturalstone Hardscape	Murfreesboro, TN	Unlicensed activity	\$2,000 civil penalty	1/24/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Skys the Limit Construction	Tellico Plains, TN	Unlicensed activity	\$1,000 civil penalty	1/29/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Katy Miers dba Katy Did It Designs	Springfield, TN	Unlicensed activity	\$1,000 civil penalty	1/4/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Dwayne A. Jones Construction Company	Memphis, TN	Contracting in an amount that exceeded its monetary licensed limit	\$5,000 civil penalty	1/10/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Hipple's Handyman Service	Piney Flats, TN	Unlicensed activity	\$1,000 civil penalty	1/4/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Exquisite Remodeling	Elizabethton, TN	Unlicensed activity	\$1,000 civil penalty	1/9/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Roger Bailey Construction	Medina, TN	Unlicensed activity	\$3,000 civil penalty	1/4/2024

Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Marine Innovations	Huntsville, AL	Unlicensed activity	\$5,000 civil penalty	1/2/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	EMR Builders, Inc.	New Market, TN	Contracting in an amount that exceeded its monetary licensed limitation	\$3,000 civil penalty	1/24/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Guaranteed Services	Knoxville, TN	Gross negligence	\$2,000 civil penalty	1/16/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Mill Contracting, LLC	Crossville, TN	Unlicensed contracting	\$1,500 civil penalty	1/16/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Builder's Group of TN	Franklin, TN	Unlicensed activity	\$1,000 civil penalty	1/9/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Kosinski Homes	Mount Juliet, TN	Contracted in amounts that exceeded the monetary license limitation	\$1,000 civil penalty	1/12/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Jason Ramsey	Mountain City, TN	Gross negligence	\$1,500 civil penalty	1/24/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Rockwell Construction	Gallatin, TN	Unlicensed activity	\$10,000 civil penalty and \$1,310 costs	1/8/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Steve Lane Builder	Murfreesboro, TN	Unlicensed activity	\$700 civil penalty	1/22/2024
Contractors & Home Improvement, Limited Licensed Electricians, Limited Licensed Plumbers	Drain Monkey Plumbing, LLC	Hermitage, TN	Unlicensed activity	\$500 civil penalty	1/4/2024
Cosmetology & Barber	Winston M. Stephens II	Nashville, TN	Provided barbering services with an expired license	\$100 civil penalty	1/22/2024
Cosmetology & Barber	Elite Fades Barbershop	Goodlettsville, TN	Respondent responsibility for the manager not being present at the time of inspection and unlicensed activity	\$600 civil penalty	1/24/2024
Cosmetology & Barber	Headlinerz	Nashville, TN	Permitted an individual to provide barbering services with an expired license and no licensed shop manager was present during the operation of the shop	\$600 civil penalty	1/12/2024
Cosmetology & Barber	Hair Lounge of LaVergne	LaVergne, TN	Operating on an expired shop license and no licensed shop manager was present during the operation of the shop	Voluntary revocation of shop license and \$200 costs	1/26/2024
Cosmetology & Barber	Nhan Thanh	Chattanooga, TN	Person(s) without valid license(s) practicing and responsibilities of owner/manager	\$1,500 civil penalty	1/8/2024
Cosmetology & Barber	Jaylen Greene	Chattanooga, TN	Responsibilities of owner and manager of shop	\$500 civil penalty	1/10/2024
Cosmetology & Barber	Tri Dung Ngo	Sevierville, TN	Unlicensed activity	\$1,000 civil penalty	1/10/2024
Cosmetology & Barber	Great Clips for Hair # 4415	Nashville, TN	Shop owner or manager not present	\$500 civil penalty	1/11/2024
Cosmetology & Barber	Top of the Line Nails	Nashville, TN	Shop owner/manager not present and person(s) without valid license(s) practicing	\$1,100 civil penalty	1/8/2024
Cosmetology & Barber	Capital Nailbar	Nashville, TN	Expired shop license and owner/manager not present	\$600 civil penalty	1/2/2024
Cosmetology & Barber	The Tranquil Body	Lewisburg, TN	Permitting unlicensed activity	\$100 civil penalty	1/12/2024
Cosmetology & Barber	Nail & Spa PTT LLC	Cleveland, TN	Unlicensed shop activity	\$1,000 civil penalty	1/10/2024
Cosmetology & Barber	Vol. II Hair Studio	Franklin, TN	No licensed shop manager was present during the operation of the shop	\$500 civil penalty	1/2/2024
Cosmetology & Barber	Perla Beauty Salon	Memphis, TN	No licensed shop manager was present during the operation of the shop	\$1,000 civil penalty	1/12/2024
Court Reporters	NO ACTION TAKEN				
Credit Services Business	NO ACTION TAKEN				
Debt Management	NO ACTION TAKEN				
Detection Services Licensing Program	Jeff Collier	Greenbrier, TN	Failed to timely notify of arrest	\$100 civil penalty	1/30/2024
Detection Services Licensing Program	Rodriques L. Steward	Murfreesboro, TN	Failed to provide a certificate or proof of completion of the class	\$100 civil penalty	1/10/2024
Detection Services Licensing Program	Metro Private Protection	Nashville, TN	Used prohibited wording/branding and that appeared to be affiliated with law enforcement	\$750 civil penalty	1/16/2024
Detection Services Licensing Program	Rock Solid Security	Nashville, TN	Unlicensed activity	\$2,000 civil penalty	1/4/2024
Detection Services Licensing Program	TRVTH Lounge	Nashville, TN	Unlicensed activity	\$250 civil penalty	1/22/2024
Detection Services Licensing Program	Fidelis Security Professional LLC	Memphis, TN	unlicensed activity	\$6,000 civil penalty	1/8/2024
Detection Services Licensing Program	Off Duty Management	Katy, TX	Unlicensed activity	\$1,000 civil penalty	1/16/2024
Detection Services Licensing Program	Michaela Brown	Tunica, MS	Convicted of shoplifting	Revocation of license	1/22/2024

Funeral Directors & Embalmers	Trinity Crematory	Cleveland, TN	Permitted an individual who is not licensed to practice funeral directing to sign numerous permits for cremation of human remains on behalf of the crematory	\$500 civil penalty	1/12/2024
Funeral Directors & Embalmers	Associated Family Funeral Home, LLC	Adamsville, TN	The establishment did not have a licensed funeral director and the establishment allowed a person to conduct activity that required the person conducting the actions to be a licensed funeral director	\$500 civil penalty	1/8/2024
Funeral Directors & Embalmers	R. Bernard Funeral Services	Memphis, TN	Failed to obtain a required permit prior to the cremation of a decedent	\$500 civil penalty and \$891 investigation costs	1/26/2024
Geologists	NO ACTION TAKEN				
Home Inspectors	NO ACTION TAKEN				
Land Surveyors	NO ACTION TAKEN				
Motor Vehicle	BMW Certified Pre-Owned Nashville	Nashville, TN	Unlicensed salesperson activity	\$500 civil penalty	1/10/2024
Motor Vehicle	Woodbury Auto Salvage And Recycling Inc.	Woodbury, TN	Unlicensed activity	\$500 civil penalty	1/19/2024
Private Investigations & Polygraph	NO ACTION TAKEN				
Private Probation Services	NO ACTION TAKEN				
Real Estate Appraisers	NO ACTION TAKEN				
Real Estate Commission	James E. Spencer	Brentwood, TN	Failure to supervise an affiliate due to advertising violation	\$500 civil penalty	1/30/2024
Real Estate Commission	Thomas Samuel Hoover, Jr.	Nashville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	1/31/2024
Real Estate Commission	Robert "Trey" Pearce Ellis III	Franklin, TN	Internet advertising	\$500 civil penalty	12/20/2023
Real Estate Commission	Robert Murphy	Nashville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	1/10/2024
Real Estate Commission	James "Jimmy" Burris, Jr.	Murfreesboro, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	1/24/2024
Real Estate Commission	William Dickson	Cleveland, TN	Unlicensed activity	\$1,000 civil penalty	1/23/2024
Real Estate Commission	Ed Sena	Livonia, MI	Unlicensed activity	\$1,000 civil penalty	1/12/2024
Real Estate Commission	Tracey Marie Crouse	Greenville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	1/23/2024
Real Estate Commission	Beth A. Glosson	Memphis, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	1/4/2024
Real Estate Commission	Thomas "Eddie" Ferrell	Nashville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	1/4/2024
Real Estate Commission	Amanda Tuka	Clarksville, TN	Failure to exercise reasonable skill and care to all parties in a transaction	\$1,000 civil penalty	1/29/2024
Real Estate Commission	Nina Marie Desjean	Knoxville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	1/29/2024
Real Estate Commission	Roland "Jay" J. Allen	Crossville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	1/2/2024
Real Estate Commission	Lisa Richart-Hernandez	Mount Pleasant, SC	Unlicensed activity	\$1,000 civil penalty	1/16/2024
Real Estate Commission	Katelyn Hamby	Brentwood, TN	Failure to supervise an affiliate due to an advertising violation	\$1,000 civil penalty	1/9/2024
Real Estate Commission	Ervin Cecil Moore	Cookeville, TN	Failure to exercise reasonable skill and care	\$1,000 civil penalty	1/5/2024
Real Estate Commission	Patrick "Pat" Rae Manning	Bluff City, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	1/10/2024
Real Estate Commission	Jason Richard Rankin	Jefferson City, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	1/9/2024
Real Estate Commission	Brett Griggs	Spring Hill, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	1/4/2024
Real Estate Commission	Bethany Anne Oakes	Johnson City, TN	Acting as principal broker at two separate firms and advertising violation	\$500 civil penalty	1/22/2024
Real Estate Commission	Nathan Stoker	Ringgold, GA	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$1,000 civil penalty	1/30/2024
Real Estate Commission	Marion Creson	Murfreesboro, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$200 civil penalty	1/12/2024
Real Estate Commission	Pamela S. Hammtree	Knoxville, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	1/22/2024
Real Estate Commission	Richard Lawrence Lee	Burns, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$200 civil penalty	1/12/2024
Real Estate Commission	Melissa Goddard	Newport, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$200 civil penalty	1/5/2024
Real Estate Commission	John D. Fisher	Dyersburg, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$400 civil penalty	1/30/2024
Real Estate Commission	Craig T. Casey	Henderson, TN	Failure to supervise an affiliate due to lapse in affiliate's E&O insurance	\$200 civil penalty	1/22/2024
Real Estate Commission	Greifzu and Company Management Services, LLC	Rowell, GA	Unlicensed activity	\$1,000 civil penalty	1/9/2024
Real Estate Commission	Bradford Real Estate	Nashville, TN	Failure to respond	\$1,000 civil penalty	1/12/2024
Scrap Metals	NO ACTION TAKEN				
Soil Scientists	NO ACTION TAKEN				