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Governor

TENNESSEE BUREAU OF INVESTIGATION

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MARK GWYN
Director

September 5, 2013

To Whom It May Concern,

The Tennessee Bureau of Investigation is currently working on upgrading the Automated Fingerprint Identification System (AFIS) that will ultimately provide us with a more thorough disposition of fingerprint arrest information in the AFIS database resulting in an accurate fingerprint database (fingerprint record). This is based on the source data that has been generated between the arresting and booking agencies, as well as the courts that is submitted electronically to AFIS.

The TBI has set a date of September 30, 2013 to "Go Live" with our new system. During the weekend of September 30, the TBI will be completing the database migration on the new system and will be working off cases in the queues on the old system. The TBI request all agencies to stop submitting their arrest records at 8 p.m., Friday, September 27, 2013 while changes are being applied to guide each agency to the new system. You may continue to use your live scan device to fingerprint your agency arrest, law enforcement applicants and TAPS processes, but please do not transmit the fingerprints until 8 a.m., Monday, September 30, 2013.

When the queues on the old system are cleared at the TBI and as the agencies are pointed over, we'll start running the new and old systems (official "Go Live") until December 1, 2013.

The old system will still be available as well through that first week for database maintenance, checking anything we need to check and if there is a dire emergency need to switch back over to the old system.

The TBI request your live scan machine be configured to the new IP address (10.170.118.34) and submission directory (/ActiveFiles/transfer/pub/des/ftp) by December 1, 2013 in order for your submissions to be pointed to the new system. During the configuration process, your agency should not submit fingerprints until the new IP address is established. Once established, your agency may submit fingerprints again.

The TBI respectfully request assistance from the live scan vendors to implement the changes prior to December 1, 2013. Your cooperation and attention to these steps will impact the fingerprint submissions from your agency live scan machine. Acknowledgement from your agency and/or live scan vendor advising of the completion of the above mentioned is requested no later than November 15, 2013.

If you have any questions or concerns, feel free to contact me at Kenneth.blue@tn.gov or (615) 744-4078 or Deb Mraz, Deb.Mraz@tn.gov or (615) 744-4630.

Sincerely,

Kenneth Blue

Kenneth Blue
Biometric Services Manager
Information Systems Division
Tennessee Bureau of Investigation



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